



CERTIFIED IN THE GOVERNANCE OF ENTERPRISE IT[®]

2012 Bulletin of Information

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Exam Date: 9 June 2012

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"Becoming CGEIT certified will give you recognition for your work (in the governance of enterprise IT). More importantly, you become part of an elite group, which has done the best practices in implementation and governance."

— *Ravi Mankikar, CGEIT, CISA, General Manager,
The Shamrao Vithal Co-operative Bank, Ltd.*

IT systems are continually evolving to ensure competitiveness, enable reach to global markets and handle external pressures such as regulation. By managing, advising and assessing the enterprise's IT infrastructure and processes, individuals play a role in IT governance and provide significant support to the board of directors and executive management. The Certified in the Governance of Enterprise IT® (CGEIT®) program supports increasing business demands and recognizes the wide range of professionals whose knowledge and application of IT governance principles are key to managing the forces of transition.

With the CGEIT designation comes many professional and personal benefits including:

- Worldwide recognition for professional experience
- Enhanced knowledge and skills
- Career advancement

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<http://twitter.com/ISACANews>

Join ISACA on LinkedIn:

ISACA (Official), <http://tinyurl.com/42vbriz>

GAIN WORLDWIDE RECOGNITION WITH CGEIT

Supported by the IT Governance Institute® (ITGI™) and built on ITGI's intellectual property and input from subject-matter experts from around the world, the CGEIT designation is designed for professionals who have a significant management, advisory or assurance role relating to the governance of IT.

Recognition for IT Governance Experience/Career Advancement

Achieving the CGEIT credential adds value to professionals who earn the certification and the enterprises they support. CGEIT promotes the advancement of professionals who wish to be recognized for their IT governance-related experience and knowledge. The CGEIT certification program recognizes those who demonstrate a visible commitment to excellence in IT governance practices. (See www.isaca.org/recognitions)

CGEITs hold many prominent positions including: C-level executive, director, manager, and consultant. The following are examples of common roles and responsibilities held by current CGEITs:

- Oversee the development and maintenance of the IT strategic plan
- Manage IT-enabled investment portfolios through their useful asset life cycle
- Advise on industry accepted practices and frameworks to improve IT governance
- Develop IT and information systems strategic plans and control frameworks
- Integrate information security into enterprise IT governance
- Manage the enterprise architecture, including infrastructure and applications
- Oversee the development and maintenance of the risk strategy, plan and program

CGEIT Program Accredited Under ISO/IEC 17024:2003

The American National Standards Institute (ANSI) has accredited the CGEIT certification under ISO/IEC 17024:2003, General Requirements for Bodies Operating Certification Systems of Persons. ANSI, a private, nonprofit organization, accredits other organizations to serve as third-party product, system and personnel certifiers. ISO/IEC 17024 specifies the requirements to be followed by organizations certifying individuals against specific requirements. ANSI describes ISO/IEC 17024 as “expected to play a prominent role in facilitating global standardization of the certification community, increasing mobility among countries, enhancing public safety and protecting consumers. ANSI's accreditation:



- Promotes the unique qualifications and expertise that ISACA's certifications provide
- Protects the integrity of the certifications and provides legal defensibility
- Enhances consumer and public confidence in the certifications and the people who hold them
- Facilitates mobility across borders or industries

Accreditation by ANSI signifies that ISACA's procedures meet ANSI's essential requirements for openness, balance, consensus and due process. With this accreditation, ISACA anticipates that significant opportunities for CGEITs will continue to present themselves around the world.

ABOUT THE CGEIT EXAM

The CGEIT exam consists of 120 multiple-choice questions that cover six job practice domains. The task and knowledge statements within each domain are intended to depict the tasks performed by individuals who have a significant management, advisory, or assurance role relating to the governance of IT and the knowledge requirements to perform these tasks. They are also intended to define the roles and responsibilities of the professionals performing IT governance work. The job practice domains and percentages below indicate the emphasis of questions that will appear on the exam.

Job Practice Domains

The job practice consists of task and knowledge statements, organized by domains. The domains and their definitions are as follows:

- 1. IT Governance Framework (25 percent)**—Define, establish and maintain an IT governance framework (leadership, organizational structures and processes) to: ensure alignment with enterprise governance; control the business information and information technology environment through the implementation of good practices; and ensure compliance with external requirements.
- 2. Strategic Alignment (15 percent)**—Ensure that IT enables and supports the achievement of business objectives through the integration of IT strategic plans with business strategic plans and the alignment of IT services with enterprise operations to optimize business processes.
- 3. Value Delivery (15 percent)**—Ensure that IT and the business fulfill their value management responsibilities: IT-enabled business investments achieve the benefits as promised and deliver measurable business value both individually and collectively, that required capabilities (solutions and services) are delivered on time and within budget, and that IT services and other IT assets continue to contribute to business value.
- 4. Risk Management (20 percent)**—Ensure that appropriate frameworks exist and are aligned with relevant standards to identify, assess, mitigate, manage, communicate and monitor IT-related business risks as an integral part of an enterprise's governance environment.
- 5. Resource Management (13 percent)**—Ensure that IT has sufficient, competent and capable resources to execute current and future strategic objectives, and keep up with business demands by optimizing the investment, use and allocation of IT assets.
- 6. Performance Measurement (12 percent)**—Ensure that business-supporting IT goals/objectives and measures are established in collaboration with key stakeholders, and that measurable targets are set, monitored and evaluated.

CGEIT exam questions are developed and maintained to ensure that they accurately test an individual's proficiency in the governance of enterprise IT. For a description of task and knowledge statements for each area, please refer to www.isaca.org/cgeitjobpractice.

REQUIREMENTS FOR EARNING CGEIT CERTIFICATION

To earn the CGEIT credential, an individual must:

1. Achieve a passing score on the CGEIT exam. A passing score on the CGEIT exam, without completing the required work experience as outlined below, is only valid for five years. If the applicant does not meet the CGEIT certification requirements within the five year period, the passing score is voided.
2. Submit an application with verified evidence of five years of work experience. An applicant must provide evidence of management, advisory or oversight experience associated with the governance of the IT-related contribution to an enterprise. Five years of such experience is required and is defined and described specifically by the CGEIT job practice domains and task statements. Work experience must be gained within the 10-year period preceding the application date for certification or within five years from the date of initially passing the exam.

Specifically, an applicant must have:

- A minimum of one year of experience relating to the development and/or maintenance of an IT governance framework (CGEIT domain one [1]) and;
- Additional broad experience related to any two or more of the remaining domains (CGEIT domains two [2] through six [6]) (For a list and description of the CGEIT domains see page 3.)
- Substitutions for IT Governance Experience (two years maximum)—To recognize other management experience and/or the achievement of specific IT governance-related credentials, advanced (postgraduate) degrees and certificates for up to two years of the five years of required IT governance experience can be substituted. Specifically, each of the following will qualify (substitute) for one year of IT governance experience, with a maximum of two years of substitutions being accepted.
 - Other Management Experience—Other management experience that is not specific to IT governance, such as performing consulting, auditing, assurance or security management related duties will qualify for up to one (1) year of substitution.
 - Specific Credentials, Advanced (Postgraduate) Degrees and Certificates—Credentials (in good standing), advanced (postgraduate) degrees and certificate programs which include an IT governance and/or management component or are specific to one or more of the CGEIT domains will qualify for up to one year of substitution. These include:
 - Certified Information Systems Auditor™ (CISA®) issued by ISACA
 - Certified Information Security Manager® (CISM®) issued by ISACA
 - Implementing IT Governance Using COBIT Certificate issued by ISACA
 - ITIL Service Manager certification program
 - Chartered Information Technology Professional (CITP) issued by the British Computer Society
 - Certified Information Technology Professional (CITP) issued by the American Institute of CPAs
 - Information Systems Professional (I.S.P.) issued by the Canadian Information Processing Society
 - Project Management Professional (PMP) issued by the Project Management Institute
 - Certified Internal Auditor (CIA) issued by the Institute of Internal Auditors
 - Certified Business Manager (CBM) issued by the Association of Professionals in Business Management
 - Prince2—Registered Practitioner certificate issued by the Office of Government Commerce
 - Advanced (postgraduate) degree from an accredited university in governance, information technology, information management or business administration (for example: Master in Corporate Governance, Master of Business Administration, Master in Information and Operations Management, Master of Information Systems Management, Master in Information Technology)

Exception: Two years as a full-time university instructor teaching IT governance related subjects at an accredited university can be substituted for every one year of experience.

Applicants who have earned/acquired other credentials, advanced degrees and/or certificates that include a significant IT governance and/or information management component and are not listed above are welcome to submit them to the CGEIT Certification Committee for consideration.

It is important to note that individuals may choose to take the CGEIT exam prior to meeting the experience requirements. This practice is acceptable and encouraged, although the CGEIT designation will not be awarded until all requirements are met.

3. Agree to abide by the ISACA Code of Professional Ethics which can be viewed at www.isaca.org/ethics.
4. Agree to comply with the CGEIT Continuing Professional Education Policy, which can be viewed at www.isaca.org/cgeitcpepolicy.

A processing fee of US \$50 must accompany your CGEIT Application for Certification. Please note that decisions on applications are not final as there is an appeal process for certification application denials. Inquiries regarding denials of certification can be sent to certification@isaca.org.

REGISTERING FOR THE CGEIT EXAM

Exam Date

The CGEIT exam will be administered on **Saturday, 9 June 2012**, unless specified otherwise on page 13 in this brochure.

STEP 1: CONSIDER ISACA MEMBERSHIP

If you are not yet an ISACA member, you should consider joining—when you register for this exam and purchase study aids, you can save money now! To get a member discount now, you can apply the difference between the member rate and the nonmember rate to your ISACA International association dues. Your membership will be activated as soon as your full payment is received. Meanwhile, you will be able to enjoy the member discount on your exam study materials. For example, ISACA members save US \$30 on the *CGEIT® Review Manual 2012* (see page 12 for a comparison of rates as an ISACA member and a non-ISACA member).

International Membership Dues and Duration of Membership:

| <u>Join Dates</u> | <u>Fee US Dollars</u> | <u>Member Through</u> |
|-------------------------------------|-----------------------|-----------------------|
| From 1 December 2011 to 31 May 2012 | \$135.00 | 31 December 2012 |

Here are the steps to join:

On the registration form, page 1, item 1: for your Membership#, write “**pending**.”

- On the registration form, page 2, under “Membership,” calculate your total dues by adding the Chapter dues amount and the new member processing fee (\$30 using this form, or \$10 online).
- NOTE: Membership is not required to take the exam, but it will provide you with access to continuing benefits and services throughout the coming year! (Read more about other benefits of ISACA membership on page 15 or visit www.isaca.org/benefits.)

STEP 2: COMPLETE THE EXAM REGISTRATION FORM

Complete both sides of the registration form provided in this brochure (or a clear photocopy) or obtain the registration form from www.isaca.org/cgeitboi.

Print or type clearly in **black ink and block letters**. Be sure to include test center and language preference.

Register Online and Save!

Online registration via the ISACA web site (www.isaca.org/examreg) is encouraged. Nonmembers can also maximize their savings by joining ISACA at the time they register.

STEP 3: SUBMIT REGISTRATION FEES AND PAYMENT

| | <u>ISACA member</u> | <u>Non-ISACA member</u> | |
|--|---------------------|-------------------------|--|
| Online early registrations received on or before 8 February 2012 | US \$395 | US \$545 | NOTE: Registration form and payment must be received on or before 8 February 2012 to qualify for the early registration rate. |
| Online final registrations received by 4 April 2012 | US \$445 | US \$595 | |

Enclose the appropriate payment amount by check (cheque) or draft in US dollars drawn on a US bank or provide credit card information or indicate payment by bank transfer on the registration form. Pricing accurate at the time of printing, subject to change without notice. **DO NOT SEND CASH.**

Faxed/mailed registrations will incur an additional \$50 charge.

Only upon full exam payment will an admission ticket be issued and exam entrance permitted. The rates above are based on the registrant's ISACA member status as of the date of registration.

Due Dates

Deadlines are based upon Chicago, Illinois, USA, 5 P.M. Central Time (UTC/GMT-06:00 Chicago, Illinois, USA). **If not registering online, please mail or fax the registration form to ISACA. Do not do both. Submitting duplicate registrations online and/or by hard copy to ISACA may result in multiple registrations and charges.** Final registration forms and payment must be postmarked or received by fax on or before 4 April 2012. **Both sides of the registration form must be received to complete a registration.**

STEP 4: REVIEW ACKNOWLEDGMENT OF REGISTRATION AND RECEIPT OF THE CANDIDATE'S GUIDE TO THE CGEIT EXAM AND CERTIFICATION

An e-mail acknowledgement of the CGEIT exam registration, exam test site and exam language will be sent to registrants shortly after the processing of the registration form. Please review the exam registration details carefully and contact the certification department at exam@isaca.org for any corrections or changes. A receipt letter acknowledging CGEIT exam registration and payment and a copy of the *Candidate's Guide to the CGEIT Exam and Certification* should be received by exam registrants within four weeks (depending on your worldwide location and local postal delivery) of the processing of the registration form and payment.

OTHER HELPFUL INFORMATION

Exam Registration Changes

Changes to the exam site, test language and candidates name are subject to the following charges:

- On or before 13 April 2012 No charge
- 14 April through 20 April 2012 US \$50

No exam registration changes will be granted after 20 April 2012.

Refund and Deferrals of Fees

Refund: Candidates unable to take the exam are eligible for a refund of registration fees, less a US \$100 processing fee, if such a request is received in writing on or before 13 April 2012. All requests for a refund after this date will be denied. Exam candidates who have deferred their exam are not eligible for a refund of their deferral fee and associated exam payment.

Deferrals: Exam registrants may elect to defer their registration to the following exam date. A deferral fee is required based on the following schedule:

- On or before 20 April 2012 US \$50
- 21 April through 24 May 2012 US \$100

Deferral requests will not be accepted after 24 May 2011. To request a deferral, please go to www.isaca.org/examdefer. Exam candidates who have deferred their exam are not eligible for a refund of their deferral fee and associated exam payment. Exam candidates who do not appear for the exam (or arrive too late to be admitted) are not eligible for a refund or deferral of their exam registration payment.

No refunds or exchanges will be given for study aids, associated taxes, shipping and handling charges, or membership dues.

Exam registration and membership fees are nontransferable.

Assignment of Test Centers

ISACA will make every effort to assign candidates to the exam center of their choice. However, if an exam center is cancelled, candidates will be assigned to the nearest available exam center. Should a candidate not wish to sit for the exam at the newly assigned exam center, a full refund may be received or the exam fee may be deferred.

Request for Additional Test Centers

If an exam center is not available within 100 miles (160 kilometers) of the location in which a candidate wants to be tested, and if there are 10 or more candidates who wish to enter as a group at this location, they may request that a new exam center be established. Written requests for establishment of new exam centers, including a minimum of five paid registration forms, must be received at ISACA International Headquarters no later than 31 January 2012. While there is no guarantee that a new exam center can be arranged, every attempt will be made to provide one.

Special Arrangements

Upon request, ISACA will make reasonable accommodations in its exam procedures for candidates with documented disabilities or religious requirements. These candidates may request consideration for reasonable alterations in exam format, presentations, food or drink at the exam site, or scheduling. Requests for food or drink at the exam site must be accompanied by a doctor's note; otherwise, **no food or drinks are allowed at any exam site**. Request for consideration must be submitted to ISACA International Headquarters in writing, accompanied by appropriate documentation, no later than 4 April 2012.

ISACA Contact Information

Exam and exam registration

Phone: +1.847.660.5660; Fax: +1.847.253.1443; E-mail: exam@isaca.org

Certification

Phone: +1.847.660.5660; Fax: +1.847.253.1443; E-mail: certification@isaca.org

CGEIT study aids

Phone: +1.847.660.5650; E-mail: bookstore@isaca.org

ISACA membership

Phone: +1.847.660.5600; E-mail: membership@isaca.org

ISACA International Headquarters is located at: 3701 Algonquin Road, Suite 1010, Rolling Meadows, Illinois 60008 USA.

PREPARING FOR THE CGEIT EXAM

Passing the CGEIT exam can be achieved through an organized plan of study. To assist individuals with the development of a successful study plan, ISACA now offers various CGEIT study aids—visit www.isaca.org/cgeitbooks for complete information. A full list of resources is available at www.isaca.org/cgeitreferences. Most of these resources can be downloaded from the ISACA web site and/or purchased directly from the ISACA Bookstore at www.isaca.org/bookstore. Order early: The delivery time can be one to two weeks, depending on your geographic location and custom clearance practices. For current shipping information, see www.isaca.org/shipping.

The updated **CGEIT® Review Manual 2012** is a detailed reference guide designed to help individuals prepare for the Certified in the Governance of Enterprise IT (CGEIT) exam and understand the roles of those who implement the governance of IT and have significant management, advisory or assurance responsibilities. The manual has been developed and reviewed by subject matter experts actively involved in the governance of IT worldwide.

The 2012 edition includes six chapters devoted to the domains within the scope of the CGEIT job practice:

- IT governance framework
- Strategic alignment
- Value delivery
- Risk management
- Resource management
- Performance measurement

Each chapter features task and knowledge statements with supporting explanations and exhibits detailing their interrelationships. Sample practice questions and explanations of answers assist candidates in effectively preparing for the 2012 CGEIT exam. Also included are definitions of terms typically found on the exam and references for further study.

The manual is an excellent resource for those seeking global guidance and a strong understanding of effective approaches to the governance of IT. It can be used for individual exam study or as a guide for group study. It also serves as a useful desk reference that can be added to the libraries of professionals involved in the governance of IT.

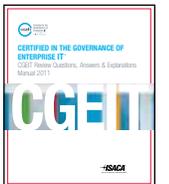
CGEIT® Review Questions, Answers & Explanations Manual 2011 is designed to provide CGEIT candidates with an understanding of the type and structure of questions and content that will appear on the CGEIT exam, the **CGEIT® Review Questions, Answers & Explanations Manual 2011** consists of 60 multiple-choice study questions. To help candidates maximize study efforts, questions are sorted by domain, allowing CGEIT candidates to focus on particular topics as well as scrambled as a sample 60-question exam, enabling candidates to effectively determine their strengths and weaknesses and allowing them to simulate an actual exam. This publication is ideal to use in conjunction with the **CGEIT® Review Manual 2012**.

CGEIT® Review Questions, Answers & Explanations Manual 2012 Supplement features 100 additional sample questions, answers and explanations to help candidates effectively prepare for the 2012 CGEIT exam. The questions are intended to provide CGEIT candidates with an understanding of the type and structure of questions that have typically appeared on past exams, and were prepared specifically for use in studying for the CGEIT exam. This publication is ideal to use in conjunction with the **CGEIT® Review Manual 2012** and the **CGEIT® Review Questions, Answers & Explanations Manual 2011**.

Candidate's Guide to the CGEIT® Exam and Certification is supplied to individuals upon receipt of the CGEIT exam registration form and payment. This guide provides a detailed outline of the process and content areas covered on the examination and information on the exam's administration.

Primary References

The following primary references can be used for CGEIT exam preparation. These references represent publications that address the CGEIT domains and the use of an IT governance framework. These publications were used as references in the development of the CGEIT domains, tasks and knowledge statements. When reading these documents, an exam candidate should focus on the IT governance principles and practices that are presented and discussed.



The following publications are available for purchase or download at www.isaca.org/cgeitreferences.

■ **Board Briefing on IT Governance, 2nd Edition**

Briefing that explores the meaning of IT governance, its relationship to enterprise governance and the actions boards and senior management should take to effect IT governance. A complimentary download is available.

■ **IT Governance Domain Practices and Competencies (series)**

Five-volume series published by the ITGI that addresses IT governance practices and is available as a complimentary download.

- *IT Governance Domains Practices and Competencies: IT Alignment—Who is in Charge?*
- *IT Governance Domains Practices and Competencies: Optimizing Value Creation From IT Investments*
- *IT Governance Domains Practices and Competencies: Measuring and Demonstrating the Value of IT*
- *IT Governance Domains Practices and Competencies: Information Risks—Whose Business are They?*
- *IT Governance Domains Practices and Competencies: Governance of Outsourcing*

■ **COBIT® 4.1**

ISACA's world-renowned IT governance and control framework features a streamlined, pragmatic and business-focused approach to implementing IT governance enterprise wide. A complimentary download is available. In 2012, ISACA will release COBIT 5. COBIT 5 is a comprehensive framework of globally accepted practices, analytical tools and models that can help any enterprise effectively address critical issues through governance and management of information and technology. Please see www.isaca.org/cobit5 for more information.

■ **Implementing and Continually Improving IT Governance**

This publication enhances, expands and improves on the content of the prior ISACA *IT Governance Implementation Guide Using COBIT® and Val IT™, 2nd Edition* publication. It incorporates valuable references to cutting edge research from ISACA publications. This guide provides an approach for implementing IT governance in such a way that the implementation team can get started in an effective and efficient manner, establishing a good practice approach for implementing and maintaining effective IT governance based on a continual improvement life cycle that should be tailored to suit the enterprise's specific needs. A complimentary download is available to ISACA members.

■ **Enterprise Value: Governance of IT Investments, The Val IT Framework 2.0**

A governance framework for IT-enabled investments. A complimentary download is available.

■ **Frameworks for IT Management**

This *iSMFI* publication covers the most important frameworks and describes in a structured format the specific characteristics. No representation or warranties assuring the candidate's passage of the exam are made by ISACA in regard to these or other association publications or courses.

CGEIT EXAM ADMINISTRATION

Admission Ticket

Approximately two to three weeks prior to the CGEIT exam date, candidates will receive a physical admission ticket and an e-ticket from ISACA. The ticket will indicate the date, registration time and location of the exam, schedule of events for that day and a list of materials candidates must bring with them to take the CGEIT exam. Candidates can use either a printout of the e-ticket or the hard copy admission ticket for entry into the exam. Candidates are not to write on the admission ticket.

Please note: In order to receive an admission ticket, all fees must be paid. Admission tickets are sent via hard copy and e-mail to the current postal mailing and e-mail address on file. Only candidates with an admission ticket and acceptable form of government-issued ID will be admitted to take the exam, and the name on the admission ticket must match the name on the government-issued ID. The hard copy admission ticket or print out of the e-ticket is valid for admission into the exam. If a candidate's mailing and/or e-mail address changes, he/she should update his/her profile on the ISACA web site (www.isaca.org) or contact exam@isaca.org.

Candidates must locate and note the specific registration and exam time on their admission ticket. No candidate will be admitted to the test center once the chief examiner begins reading the oral instructions, approximately 30 minutes before the exam begins. Any candidate who arrives after the oral instructions have begun will not be allowed to sit for the exam and will forfeit his/her registration fee. A candidate can use his/her admission ticket only at the designated test center on his/her admission ticket.

Candidates will be admitted to the test center only if they have a valid admission ticket and an acceptable form of identification (ID). An acceptable form of ID must be a current and original government-issued ID that contains the candidate's name, as it appears on the admission ticket, and the candidate's photograph. The information on the ID cannot be handwritten. All of these characteristics must be demonstrated by the single piece of ID provided. Examples include, but are not limited to, a passport, driver's license, military ID, state ID, green card and national ID. Any candidate who does not provide an acceptable form of ID will not be allowed to sit for the exam and will forfeit his/her registration fee. IDs will be checked during the exam.

Any candidate who has not received his/her admission ticket by 1 June 2012, should contact the ISACA certification department immediately at exam@isaca.org or via phone at +1.847.660.5660.

No food or drinks are allowed at any exam site, unless special arrangements have been made in advance. Please refer to "Special Arrangements" on page 6.

Misconduct

Candidates who are discovered engaging in any kind of misconduct, such as giving or receiving help; using notes, papers or other aids; attempting to take the exam for someone else; using any type of communication device including cell phones during the exam administration; or removing the exam booklet, answer sheet or notes from the testing room will be disqualified and may face legal action. Candidates who leave the testing area without authorization or accompaniment by a test proctor will not be allowed to return to the testing room and will be subject to disqualification. The testing agency will report such irregularities to ISACA's CGEIT Certification Committee.

Security

Candidates are not allowed to bring any type of communication devices into the test center. **If candidates are observed with any communication device (i.e., cellular phone, PDA, BlackBerry) during the exam administration, their exams will be voided and they will be asked to immediately leave the test site.** Neither ISACA or its testing vendor takes responsibility for personal belongings of candidates. ISACA will not assume responsibility for stolen, lost or damaged personal property. To review the Personal Belongings Policy, please visit www.isaca.org/cgeitbelongings.

CGEIT EXAM RESULTS

Receiving Your Score

Please notify the certification department immediately if registration contact information changes. **Approximately eight weeks after the test date, the official exam results will be mailed to candidates.** Additionally, with the candidate's consent during the registration process, an e-mail message containing the candidate's pass/fail status and score will be sent to the candidate. This e-mail notification will only be sent to the address listed in the candidate's profile at the time of the initial release of the results. To ensure the confidentiality of scores, exam results will not be reported by telephone or fax. To prevent e-mail notification from being sent to spam folders, candidates should add exam@isaca.org to their address book, whitelist or safe-senders list.

Reporting of Your Test Results

Candidate scores are reported as a scaled score. A scaled score is a conversion of a candidate's raw score on an exam to a common scale. ISACA uses and reports scores on a common scale from 200 to 800. For example, the scaled score of 800 represents a perfect score with all questions answered correctly; a scaled score of 200 is the lowest score possible and signifies that only a small number of questions were answered correctly. A candidate must receive a score of 450 or higher to pass the exam. A score of 450 represents a minimum consistent standard of knowledge as established by ISACA's CGEIT Certification Committee. A candidate receiving a passing score may then apply for certification if all other requirements are met.

Passing the exam does not grant the CGEIT designation. To become a CGEIT, each candidate must complete all requirements as listed on page 4.

Retaking the CGEIT Exam

A candidate receiving a score of less than 450 has not passed and can retake the exam by registering for and paying the appropriate exam fee for any future exam administration. To assist with future study, the results letter each candidate receives will include a score analysis by content area. There are no limits to the number of times a candidate can take the exam.

MAINTAINING CGEIT CERTIFICATION

A major strength of any professional designation is a program of continuing professional education (CPE) that the individual must follow to retain certification. To maintain CGEIT certification, individuals must comply with a CPE policy (www.isaca.org/cgeitcpepolicy) and abide by ISACA's Code of Professional Ethics (www.isaca.org/ethics). Together, these programs help ensure that CGEITs remain current with IT governance practices and knowledge, and demonstrate high professional principles.

The CPE policy requires the individual to earn and submit a minimum of 20 CPE hours and to pay a maintenance fee each year. In addition, a minimum of 120 CPE hours must be earned and submitted during a fixed three-year certification period. To more easily meet the three-year cycle requirement of 120 hours, it is suggested that individuals earn an average of 40 CPE hours annually. **Failure to comply with this policy will result in revocation of an individual's certification.** All certificates are owned by ISACA. If an individual is approved for certification and subsequently revoked, the individual must destroy the certificate.

More than 94% of CGEITs renewed their certification last year. This is an exemplary statistic that demonstrates the importance CGEITs place on retaining the CGEIT credential.

INSTRUCTIONS FOR COMPLETING THE CGEIT EXAM REGISTRATION FORM

Register online—To register online, please visit the ISACA web site at www.isaca.org/examreg.

To avoid any delay or the possibility of the registration being canceled, it is extremely important that the registration form be completed carefully and correctly. **Please print in block letters and black ink.**

1. **MEMBERSHIP ID**—If you are currently a member of ISACA, please enter your member number on the line provided. Although membership in ISACA is not required to take the exam, you may wish to consider a membership at this time and begin to enjoy the cost savings and many other benefits available to you. **If you are joining as an ISACA member now, please write “pending” on the line provided for your ISACA membership ID.**
2. **NAME**—Please indicate the appropriate salutation. Your name should be entered as follows: First Name, Middle Initial, Last or Family Name. **To prevent delays on the exam date, please use your legal name as it appears on your government-issued ID.**
3. If you are joining as an ISACA member at this time, please write your name as you want it to appear on your membership certificate.
4. **CERTIFICATIONS YOU CURRENTLY HOLD**—List the certifications you currently hold.
5. **RESIDENCE ADDRESS**—Enter your home address. Please make sure that your home city, state or province, country, and postal code are recorded in the proper fields.
6. **RESIDENCE PHONE AND FAX NUMBERS**—Enter your residence telephone and fax numbers, including all applicable area codes, country codes and international dialing codes.
7. **BUSINESS NAME**—Enter the name of your business.
8. **BUSINESS ADDRESS**—Enter your business address. Please make sure that your company’s city, state or province, country, and postal code are recorded in the proper fields.
9. **BUSINESS PHONE AND FAX NUMBERS**—Enter your business telephone and fax numbers, including all applicable area codes, country codes and international dialing codes.
10. **E-MAIL ADDRESS**—Enter your complete e-mail address. Notification of registration, an admission ticket, pass/fail results and score can be distributed via e-mail to all candidates who provide a valid e-mail address.
11. **SEND MAIL TO**—Check (tick) the appropriate box where all CGEIT exam correspondence and results are to be mailed.
12. **YEAR OF BIRTH**
13. **FIELD OF EMPLOYMENT**—Indicate your current field of employment:

| | | | |
|----------------------|---|---|---------------------------------|
| 1. Financial/Banking | 6. Retail and Wholesale/Distribution | 11. Mining/Construction/Petroleum/Agriculture | 15. Pharmaceutical |
| 2. Insurance | 7. Government/Military—National/State/Local | 12. Utilities | 16. Advertising/Marketing/Media |
| 3. Public Accounting | 8. Technology Services/Consulting | 13. Legal/Law/Real Estate | 17. Education/Student |
| 4. Transportation | 9. Manufacturing/Engineering | 14. Health Care/Medical | 99. Other |
| 5. Aerospace | 10. Telecommunications/Communications | | |
14. **EDUCATIONAL LEVEL**—Indicate degree or the number of equivalent years of university-level education:

| | | | |
|---------------------|----------------------|--------------------|---------------|
| 1. One year or less | 4. Four years | 7. AS/Associates | 10. Doctorate |
| 2. Two years | 5. Five years | 8. BA/BS/Bachelors | 99. Other |
| 3. Three years | 6. Six or more years | 9. MS/MBA/Masters | |
15. **WORK EXPERIENCE**—Indicate the number of years of IT governance work experience:

| | | |
|------------------|--------------|---------------------|
| 1. No experience | 3. 4-6 years | 5. 10-12 years |
| 2. 1-3 years | 4. 7-9 years | 6. 13 or more years |
16. **CURRENT PROFESSIONAL ACTIVITY**—Please select the best match if your exact title is not listed:

| | | | |
|--|---|--|---|
| 1. CEO, President, Owner, General/Executive Manager | 5. CFO, Controller, Treasurer, Finance Executive/VP/EVP | 10. Compliance/Risk/Privacy Director/Manager/ Consultant | 15. IT Staff |
| 2. CAE, General Auditor, Partner, Audit Head/VP/EVP | 6. Chief Compliance/Risk/ Privacy Officer, VP/EVP | 11. IT Senior Auditor (External/Internal) | 16. IT/IS Compliance/Risk/Control Staff |
| 3. CISO/CSO, Security Executive/VP/EVP | 7. IT Audit Director/ Manager/Consultant | 12. IT Auditor (External/ Internal Staff) | 17. Professor/Teacher |
| 4. CIO/CTO, Info Systems/ Technology Executive/ VP/EVP | 8. Security Director/Manager/Consultant | 13. Non-IT Auditor (External/Internal) | 18. Student |
| | 9. IT Director/Manager/ Consultant | 14. Security Staff | 99. Other |
17. **SIZE OF ENTIRE ORGANIZATION**—Indicate the size of your organization (number of employees) at your primary place of business:

| | | | |
|----------------------------|------------------------|--------------------------|-----------------------------|
| 1. Fewer than 50 employees | 3. 150–499 employees | 5. 1,500–4,999 employees | 7. 10,000–14,999 employees |
| 2. 50–149 employees | 4. 500–1,499 employees | 6. 5,000–9,999 employees | 8. 15,000 or more employees |
18. **SIZE OF IT Audit Staff**—Indicate the size of your IT audit staff (local office):

| | | | | | |
|------------------|-----------------|--------------------|---------------------|----------------------|-----------------------------|
| 1. 0 individuals | 2. 1 individual | 3. 2–5 individuals | 4. 6–10 individuals | 5. 11–25 individuals | 6. More than 25 individuals |
|------------------|-----------------|--------------------|---------------------|----------------------|-----------------------------|
19. **SIZE OF INFORMATION SECURITY STAFF**—Indicate the size of your information security staff (local office):

| | | | | | |
|------------------|-----------------|--------------------|---------------------|----------------------|-----------------------------|
| 1. 0 individuals | 2. 1 individual | 3. 2–5 individuals | 4. 6–10 individuals | 5. 11–25 individuals | 6. More than 25 individuals |
|------------------|-----------------|--------------------|---------------------|----------------------|-----------------------------|
20. **YOUR LEVEL OF PURCHASING AUTHORITY**—Indicate your level of purchasing authority:

| | | |
|--------------------------------|----------------------|------------------------------------|
| 1. Recommend products/services | 2. Approve purchases | 3. Recommend and approve purchases |
|--------------------------------|----------------------|------------------------------------|
21. **EXAM LANGUAGE PREFERENCE**—Indicate the language version of the exam you desire. CGEIT is currently only offered in English.
22. **EXAM CENTER CODE**—Select the city most convenient for you from the test center list and enter its name and corresponding number. Your admission ticket will show the specific location to which you should report. See page 13 for exam center locations.
23. **HOW DID YOU HEAR ABOUT THE EXAM?**—Select how you heard about the CGEIT exam:

| | | | | | |
|--------------------------------|--------------------|--------------------------|------------------------------|--|-----------|
| 1. ISACA international mailing | 2. Chapter mailing | 3. Event | 4. Magazine | 5. ISACA International Headquarters web site | |
| 6. Chapter web site | 7. Supervisor | 8. Colleague (co-worker) | 9. Colleague (non co-worker) | 10. Social Media Site | 11. Other |
24. **AUTHORIZATION TO RELEASE CONTACT INFORMATION TO THE LOCAL ISACA CHAPTER**—Enter Y for yes or N for no to indicate whether you authorize release of your name and address information to a local ISACA chapter for the purpose of promoting chapter-sponsored activities, including study courses. (This is not applicable to ISACA members, individuals joining at this time or exam passers granted provisional membership.)
25. Do you wish to be notified of your pass/fail status and score by e-mail? —Enter Y for yes or N for no.
NOTE: Your pass/fail result will be sent to the e-mail address provided in your online constituent profile. Please verify it is current and update if required.
26. **IS CGEIT CERTIFICATION REQUIRED FOR YOUR CURRENT POSITION OR FOR PROMOTION?**—Enter Y for yes or N for no.
27. **SIGNATURE**—Be sure to sign your form. Failure to do so will result in ineligibility to sit for the exam.

JUNE 2012 CGEIT EXAM REGISTRATION FORM

To register online, please visit the ISACA web site at www.isaca.org/examreg.

Exam Date: Saturday, 9 June 2012

Please use black ink.
Print in block letters or type.
US Federal ID No. 23-7067291

For Office Purposes Only

Order No. _____

Date _____

MONTH/DAY/YEAR

1. ISACA Membership# _____ Indicate "pending" if you are applying for membership at this time.

MR. MS. MRS. MISS OTHER _____

2. Name _____

Please Note: The Name above will appear on your exam admission ticket and MUST MATCH your government-issued identification which is presented on exam day during the check-in process. If the Name does not match your government-issued ID, you will not be permitted to sit for the exam

3. _____

IF JOINING AS AN ISACA MEMBER, PLEASE PRINT YOUR NAME AS YOU WANT IT TO APPEAR ON YOUR MEMBERSHIP CERTIFICATE.

4. Certifications you currently hold: CPA _____ CIA _____ CA _____ CISSP _____ Other (specify, excluding CISA, CISM, CRISC) _____

5. Residence address _____

STREET

CITY

STATE/PROVINCE/COUNTRY

POSTAL CODE/ZIP

6. Residence phone _____ Residence fax _____

AREA/COUNTRY CODE AND NUMBER

AREA/COUNTRY CODE AND NUMBER

7. Business name _____

8. Business address _____

STREET

CITY

STATE/PROVINCE/COUNTRY

POSTAL CODE/ZIP

9. Business phone _____ Business fax _____

AREA/COUNTRY CODE AND NUMBER

AREA/COUNTRY CODE AND NUMBER

10. E-mail _____

11. Send mail to Home Business

12. Year of birth _____

13. Field of employment _____

14. Educational level _____

15. Work exp _____

16. Professional activity _____

17. Size of organization _____

18. Size of IT audit staff _____

19. Size of information security staff _____

20. Level of purchasing authority _____

21. Exam language preference: English only

22. Exam center code _____ Exam center location name _____

23. How did you hear about the exam? _____

24. Do you authorize the release of contact information to the local ISACA chapter? (Y or N) _____

(This is not applicable to ISACA members, individuals joining at this time or exam passers granted provisional membership.)

25. Do you wish to be notified of your pass/fail status and score via e-mail? (Y or N) _____ (Be sure you have included your e-mail address above.)

This is your only opportunity to receive your results via e-mail. Please be advised that your results letter sent by post is your official score result.

26. Is CGEIT certification required for your current position or promotion? (Y or N) _____

I hereby apply to ISACA to register for the Certified in the Governance of Enterprise IT™ (CGEIT™) exam **and/or** for membership in the association. By registering to take the CGEIT exam, I certify that I have read and agree to the conditions set forth in the Bulletin of Information covering administration of the CGEIT exam; certification rules, policies and procedures; and the release of my test results; and I agree to disqualification from the CGEIT exam and/or nullification of any exam score in the event that any statement or information provided by me to the association is false or fails to include a material fact, or in the event that I violate any of the rules, policies or procedures governing the exam. By applying for membership in the association, I certify that I will abide by the association's Code of Professional Ethics.

I understand that ISACA and others will rely on this application and on the documents and information submitted, and that if any signature or information is falsified, altered or tampered with, ISACA may take such action as it deems appropriate, including rejecting my application for certification and/or barring me from future examinations or from participation in ISACA membership. If my CGEIT application for certification is not approved, I understand that I am able to appeal the decision by contacting certification@isaca.org. I understand that all certificates are owned by ISACA and if my CGEIT certificate is granted and then revoked, I will destroy the CGEIT certificate.

I hereby agree to hold the association, its officers, directors, examiners, members, employees and agents harmless from any complaint, claim or damage arising out of (1) any action or failure to act by me on behalf of the association, and (2) any action or omission in connection with my registration to take the CGEIT exam, any exam given by the association, and any grade relating thereto **and/or** my application for membership. I understand that the final decision as to whether I pass the CGEIT exam **and/or** am accepted as a member of the Association rests solely with the association. I further understand that ISACA may inform the local ISACA chapter and other appropriate parties of my having passed the exam. Notwithstanding the above, I understand and agree that any action arising out of or pertaining to this application or the CGEIT exam must be brought in the Circuit Court of Cook County, Illinois, USA, and shall be governed by the laws of the State of Illinois, USA.

Your contact information will be used to fulfill your request, and may also be used by ISACA to send you information about related ISACA goods and services, and other information in which we believe you may be interested. By signing below, you authorize ISACA to contact you at the address and numbers you have provided, including to provide you with marketing and promotional communications. You further represent that the information you provided is yours and is accurate. To learn more about how we use the information you have provided on this form, please read our Privacy Policy, available at www.isaca.org. If you are already an ISACA member, and/or if you elect to attend one of our events or purchase other ISACA programs or services, information you submit may also be used as described to you at that time.

I HAVE READ AND UNDERSTAND THESE STATEMENTS AND INTEND TO BE LEGALLY BOUND BY THEM.

27. Signature: _____ Date: _____

(For your registration to be complete, you must sign on the line above.)

NAME: _____

(Please use black ink and print in block letters or type.)

CGEIT Fee Remittance Schedule

1. June 2012 CGEIT Certification Exam Fee

Mailed/faxed registration paid in full on or before 8 February 2012

Mailed/faxed registration paid in full on or before 4 April 2012

(Paid registration will include a copy of the Candidate's Guide to the CGEIT Exam and Certificate)

NOTE: Pricing reflects paper-based registration (faxed/mailed). Register online at www.isaca.org/examreg and save US \$50.

Sales tax and shipping charges do not apply to exam fees.

STUDY AIDS: (See page 7 for product descriptions)

| | | | |
|---|----------|-----------|----------|
| 2. <i>CGEIT® Review Manual 2012 (CGM-12)</i> | US \$ 85 | US \$ 115 | \$ _____ |
| 3. <i>CGEIT® Review Questions, Answers & Explanations Manual 2011 (CGQ-11)</i> (60 questions) | US \$ 40 | US \$ 60 | \$ _____ |
| 4. <i>CGEIT® Review Questions, Answers & Explanations Manual 2012 Supplement (CGQ-12ES)</i> (100 questions) | US \$ 40 | US \$ 60 | \$ _____ |
| 5. <i>Board Briefing on IT Governance, 2nd Edition (1-ITG)*</i> | US \$ 7 | US \$ 7 | \$ _____ |
| 6. <i>COBIT® 4.1 (CB4.1)*22†</i> | US \$ 75 | US \$ 190 | \$ _____ |
| 7. <i>Enterprise Value: Governance of IT Investments: The Val IT Framework 2.0 (WTF2)*</i> | US \$ 45 | US \$ 90 | \$ _____ |
| 8. <i>Frameworks for IT Management (3-VH)</i> | US \$ 56 | US \$ 66 | \$ _____ |

A list of all recommended reference materials for CGEIT may be found at: www.isaca.org/cgeitreferences.

ALL STUDY AIDS MUST BE PAID IN FULL PRIOR TO SHIPMENT. ALL STUDY AIDS SALES ARE FINAL. NO REFUNDS OR EXCHANGES. PAYMENTS SHOULD BE MADE DIRECTLY TO ISACA.

Shipping and Handling Rates for Study Aids Orders

For standard delivery times, please visit www.isaca.org/shipping. All international orders are shipped via Federal Express International Priority.

| Amount of Line A | Outside USA | Within USA |
|-----------------------|---------------|---------------|
| Up to US \$30.00 | \$ 10.00 | \$ 5.00 |
| US \$30.01 - \$50.00 | \$ 15.00 | \$ 7.00 |
| US \$50.01 - \$80.00 | \$ 20.00 | \$ 8.00 |
| US \$80.01 - \$150.00 | \$ 26.00 | \$ 10.00 |
| Over US \$150.00 | 17% of Line A | 10% of Line A |

† In 2012, ISACA will release COBIT 5. COBIT 5 is a comprehensive framework of globally accepted practices, analytical tools and models that can help any enterprise effectively address critical issues through governance and management of information and technology. Please see www.isaca.org/cobit5 for more information.

Purchaser is responsible for paying the duties/taxes/VAT charges levied by his/her country.

If registering at the exam member rate, membership dues must be paid in full. If not, nonmember fees will be added to the candidate's exam registration and applicable exam study material. Full payment must be received before admission tickets are issued and candidates are permitted to sit for the exam. Pricing accurate at the time of printing, subject to change without notice. All deadlines are based upon Chicago, Illinois, USA, 5 P.M. Central Time (UTC/GMT-06:00 Chicago, Illinois, USA). If you are purchasing membership and/or study aids along with the exam, payments will be applied in the following sequence: membership, study aids and then the exam.

Refund and Deferral Policy—Refund: Candidates unable to take the exam are eligible for a refund of registration fees, less a US \$100 processing fee, if such a request is received in writing on or before 13 April 2012. All requests after that date will be denied. **Deferrals:** Candidates unable to take the exam can request a deferral of their registration fees to the next exam date. Deferral requests received on or before 20 April 2012 will be charged a \$50 processing fee. From 21 April 2012 through 24 May 2012, a processing fee of \$100 will be charged. Deferral requests will not be accepted after 24 May 2012. Requests received after 24 May 2012 and candidates who do not appear at their designated exam site by the required time will not be able to receive exam deferrals or refunds of the exam fees. To request a deferral, please go to www.isaca.org/examdef. The exam and deferral fees are nonrefundable. **PRICES, SHIPPING AND HANDLING AND TAX ARE SUBJECT TO CHANGE WITHOUT NOTICE. NO REFUNDS OR EXCHANGES WILL BE GIVEN FOR STUDY AIDS, ASSOCIATED TAXES, SHIPPING AND HANDLING CHARGES, OR MEMBERSHIP FEES.** All deadlines are based upon Chicago, Illinois, USA, 5 P.M. Central Time (UTC/GMT-06:00 Chicago, Illinois, USA).

Membership—YES! I wish to become an ISACA member NOW... and realize the benefits immediately.

ISACA membership offers savings and many benefits! See page 15 for details. Membership in the association requires you to belong to a chapter when you live or work within 50 miles/80km of a chapter territory.

Chapter number _____ (see page 14)

Payment Calculation

Association dues US \$ _____
 Chapter dues (visit www.isaca.org/chapters) US \$ _____
 New member processing fee US \$ 30

Total Membership Fees (F) US \$ _____

I do not wish to be included on a mailing list other than for ISACA mailings.

Method of Payment

Please note: Your registration is not complete unless you have signed page 1 of the registration form.

CGEIT Exam Fee and Study Aids Total (E) \$ _____
 ISACA Membership Fee Total (if applicable) (F) \$ _____
 Total Remitted (E+F) US \$ _____

Check (cheque) payable to ISACA in US dollars, drawn on a US bank
 Bank Transfer (see below) Date of transfer (mm/dd/yy) _____
 MasterCard VISA American Express Diners Club
 All payments by credit card will be processed in US dollars.

Credit card number _____
 Name of cardholder _____
 Expiration date _____ MONTH/YEAR
 Signature _____

Bank transfer information:

Bank of America
 ABA No. 0260-0959-3 SWIFT Code: BOFAUS3N
 ISACA Account No. 22-7157-8
 (INDICATE CANDIDATE'S NAME IN TRANSFER INFORMATION)

Mail to: ISACA • 1055 Payscale Circle • Chicago, IL 60674 USA
 Air Courier: ISACA • 3701 Algonquin Road • Suite 1010
 Rolling Meadows, IL 60008 USA
 Fax to: +1.847.253.1443

EXAM CENTER LOCATIONS FOR 9 JUNE 2012 EXAM

Unless otherwise noted, the CGEIT exam will take place on 9 June 2012.

ARGENTINA

6151 Buenos Aires

AUSTRALIA

6201 Adelaide
6202 Brisbane
6203 Canberra
6204 Melbourne
6205 Perth
6206 Sydney

AUSTRIA

6226 Vienna

BAHRAIN

6251 Manama

BANGALDESH

6275 Dhaka

BELGIUM

6301 Antwerp
6302 Brussels

BERMUDA

6451 Hamilton

BOLIVIA

6520 La Paz

BOTSWANA

6475 Gaborone

BRAZIL

6505 Brasilia
6501 Rio de Janeiro
6502 Sao Paulo

BULGARIA

6550 Sofia

CAMEROON

8760 Douala

CANADA

6601 Calgary
6602 Edmonton
6603 Montreal
6604 Ottawa
6605 Quebec City
6606 Toronto
6607 Vancouver
6608 Victoria
6609 Winnipeg
6610 Halifax
6611 Regina

CHILE

6651 Santiago

CHINA

6620 Beijing
6635 Guangzhou
6640 Nanjing
6650 Shanghai
6680 Shenzhen City

COLOMBIA

6702 Bogota
6710 Cali City
6725 Medellin

COSTA RICA

6801 San Jose

CROATIA

6875 Zagreb

CZECH REPUBLIC

6625 Prague

DENMARK

6901 Copenhagen

DOMINICAN REPUBLIC

6915 Santo Domingo

DUTCH WEST INDIES

6851 Willemstad
Curacao

ECUADOR

7010 Quito

EGYPT

7001 Cairo

ENGLAND

9601 London
9602 Manchester
9603 Birmingham

ESTONIA

7025 Tallinn

FINLAND

7101 Helsinki

FRANCE

7201 Paris

GERMANY

7325 Berlin
7326 Munich
7301 Dusseldorf
7302 Frankfurt
7327 Hamburg
7328 Heidelberg

GHANA

7450 Accra

GREECE

7381 Athens

GUATEMALA

7385 Guatemala City

HONG KONG

7401 Kowloon

HUNGARY

7351 Budapest

ICELAND

7475 Reykjavik

INDIA

7501 Chennai
7502 Mumbai
7503 New Delhi
7504 Kolkata
7505 Bangalore
7506 Hyderabad
7507 Coimbatore
7508 Pune
7509 Cochin
7510 Ahmedabad
7512 Nagpur
7513 Jaipur
7514 Aurangabad
7516 Navi Mumbai
7517 Vijayawada
7518 Solapur
7519 Kolhapur

INDONESIA

7601 Jakarta
7602 Surabaya

IRELAND

9605 Dublin

ISRAEL

7701 Tel Aviv
(10 June 2012)

ITALY

7801 Milan
7802 Rome

JAMAICA

7850 Kingston

JAPAN

7901 Nagoya
7902 Osaka
7903 Tokyo
7904 Fukuoka
7905 Okinawa

JORDAN

8001 Amman

KAZAKHSTAN

8075 Almaty

KENYA

8050 Nairobi

KUWAIT

8101 Al Kuwait

LATVIA

8151 Riga

LEBANON

9801 Beirut

LITHUANIA

9825 Vilnius

LUXEMBOURG

8171 Luxembourg

MACAO

8200 Macao

MALAYSIA

8201 Kuala Lumpur

MALAWI

8205 Blantyre

MALTA

8225 Valletta

MAURITIUS

8250 Port Louis

MEXICO

8303 Mexico City
8304 Monterrey
8306 Guadalajara

MOROCCO

8375 Casablanca

NEPAL

6425 Kathmandu

NETHERLANDS

6402 Heerlen
6401 Utrecht

NEW ZEALAND

8501 Auckland
8502 Wellington

NIGERIA

8551 Lagos
8552 Port Harcourt
8553 Abuja Center

NORWAY

8601 Oslo

OMAN

8651 Muscat

PAKISTAN

8675 Karachi
8680 Lahore
8660 Islamabad

PANAMA

8701 Panama City

PAPUA NEW GUINEA

8401 Port Moresby

PARAGUAY

8450 Asuncion

PERU

8710 Lima

PHILIPPINES

8726 Manila

POLAND

8735 Warsaw

PORTUGAL

8730 Lisbon

PUERTO RICO

3201 San Juan

QATAR

8751 Doha

ROMANIA

8775 Bucharest

RUSSIA

9950 Moscow

SAUDI ARABIA

8801 Dhahran
(14 June 2012)
8802 Riyadh
8803 Jeddah
(14 June 2012)

SCOTLAND

9604 Edinburgh

SINGAPORE

8901 Singapore

SLOVAK REPUBLIC

8975 Bratislava

SLOVENIA

8951 Ljubljana

SOUTH AFRICA

6101 Johannesburg
6102 Capetown
6103 Durban
6104 East London

SOUTH KOREA

9001 Seoul
9005 Daegu

SPAIN

9101 Madrid
9102 Barcelona
9103 Valencia
9104 Logrono
9105 Leon

SRI LANKA

9151 Colombo

SWEDEN

9201 Stockholm

SWITZERLAND

9301 Zurich

TAIWAN

9351 Taipei

TANZANIA

9375 Dar Es Salaam

THAILAND

9401 Bangkok

TUNISIA

9425 Tunis

TURKEY

9450 Istanbul

UGANDA

9475 Kampala

UKRAINE

9480 Kiev

UNITED ARAB EMIRATES

9501 Dubai

9502 Abu Dhabi

URUGUAY

9651 Montevideo

VIETNAM

9727 Ho Chi Minh City

VENEZUELA

9701 Caracas

WEST INDIES

9751 Trinidad

9752 Barbados

ZAMBIA

9850 Lusaka

ZIMBABWE

9901 Harare

UNITED STATES

ALABAMA

0101 Birmingham

ALASKA

0150 Anchorage

ARIZONA

0201 Phoenix

ARKANSAS

0301 Little Rock

0305 Bentonville

CALIFORNIA

0401 Los Angeles
0402 Sacramento
0403 San Diego
0404 San Francisco
0405 San Jose
0406 Santa Ana

COLORADO

0501 Denver

CONNECTICUT

0601 Hartford

DISTRICT OF COLUMBIA

0701 Washington, DC

FLORIDA

0801 Jacksonville
0802 Miami
0803 Orlando
0804 Tampa
0805 Tallahassee

GEORGIA

0901 Atlanta

HAWAII

1001 Honolulu

IDAHO

1101 Boise

ILLINOIS

1201 Chicago
1202 Springfield

INDIANA

1301 Indianapolis

1302 South Bend

IOWA

1401 Des Moines

1425 Davenport

KANSAS

1501 Kansas City

KENTUCKY

1601 Louisville

LOUISIANA

1701 Baton Rouge

1702 New Orleans

MARYLAND

1801 Baltimore

MASSACHUSETTS

1901 Boston

MICHIGAN

2001 Detroit

2002 Grand Rapids

MINNESOTA

2101 Minneapolis

MISSISSIPPI

2150 Jackson

MISSOURI

2201 St. Louis

NEBRASKA

2301 Omaha

NEVADA

4000 Las Vegas

NEW JERSEY

2401 Newark

2402 Woodbridge

NEW MEXICO

2501 Albuquerque

NEW YORK

2601 Albany
2602 Buffalo
2603 New York City
2604 Syracuse

NORTH CAROLINA

2701 Charlotte
2702 Raleigh
2703 Winston-Salem

OHIO

2801 Cincinnati
2802 Cleveland
2803 Columbus
2804 Bowling Green

OKLAHOMA

2901 Oklahoma City

2902 Tulsa

OREGON

3001 Portland

PENNSYLVANIA

3101 Harrisburg
3102 Philadelphia
3103 Pittsburgh
3104 Allentown

RHODE ISLAND

3650 Providence

SOUTH CAROLINA

3301 Columbia

TENNESSEE

3401 Memphis

3402 Nashville

3403 Knoxville

TEXAS

3501 Austin

3502 Dallas

3503 Houston

3504 San Antonio

UTAH

3601 Salt Lake City

VIRGINIA

ISACA LOCAL CHAPTERS

For current chapter dues, please visit the web site www.isaca.org/chapdues or contact your local chapter at www.isaca.org/chapters.

| Chapter Name | Chapter Number | Dues | Chapter Name | Chapter Number | Dues | Chapter Name | Chapter Number | Dues | Chapter Name | Chapter Number | Dues |
|------------------------------|----------------|------|----------------------|----------------|-------|-----------------------------------|----------------|------|-----------------------------------|----------------|------|
| ASIA | | | EUROPE/AFRICA | | | Atlantic Provinces | | | Research Triangle | | |
| Bahrain | 208 | \$25 | Austria | 157 | \$45 | Ottawa Valley, ON | 32 | \$20 | (Raleigh, NC) | 59 | \$25 |
| Dhaka, Bangladesh | 207 | \$20 | Belgium | 143 | \$45 | Toronto, ON | 21 | \$25 | South Carolina Midlands | 54 | \$30 |
| China Hong Kong | 64 | \$70 | Sofia, Bulgaria | 189 | \$40 | Montreal, PQ | 36 | \$25 | (Columbia, SC) | | |
| Bangalore, India | 138 | \$20 | Croatia | 170 | \$50 | Quebec City, PQ | 91 | \$45 | Memphis, TN | 48 | \$45 |
| Cochin, India | 176 | \$15 | Cyprus | 210 | \$50 | Islands | | | Middle Tennessee | 102 | \$45 |
| Coimbatore, India | 155 | \$20 | Czech Republic | 153 | \$130 | Bermuda | 147 | \$0 | (Nashville) | | |
| Hyderabad, India | 164 | \$20 | Denmark | 96 | \$50 | Trinidad & Tobago | 106 | \$25 | Virginia | 22 | \$35 |
| Kolkata, India | 165 | \$20 | Estonia | 162 | \$25 | Midwestern United States | | | Southwestern United States | | |
| Chennai, India | 99 | \$10 | Finland | 115 | \$15 | Central Indiana | 56 | \$30 | Central Arkansas | 82 | \$70 |
| Mumbai, India | 145 | \$35 | France (Paris) | 75 | \$140 | (Indianapolis) | | | (Little Rock) | | |
| New Delhi, India | 140 | \$15 | Germany | 104 | \$80 | Chicago, IL | 02 | \$50 | Denver, CO | 16 | \$40 |
| Pune, India | 159 | \$17 | Accra, Ghana | 205 | \$35 | Illini (Springfield, IL) | 77 | \$30 | Baton Rouge, LA | 85 | \$35 |
| Vijayawada, India | 200 | \$20 | Athens, Greece | 134 | \$30 | Illowa | 169 | \$25 | Greater New Orleans, LA | 61 | \$25 |
| Indonesia | 123 | \$45 | Budapest, Hungary | 125 | \$65 | Iowa (Des Moines) | 110 | \$25 | Greater Kansas City, MO | 87 | \$0 |
| Nagoya, Japan | 118 | \$60 | Ireland | 156 | \$30 | Kentuckiana (Louisville, KY) | 37 | \$35 | Springfield, MO | 214 | \$20 |
| Osaka, Japan | 103 | \$85 | Tel-Aviv, Israel | 40 | \$60 | Detroit, MI | 08 | \$40 | St. Louis, MO | 11 | \$25 |
| Tokyo, Japan | 89 | \$80 | Milan, Italy | 43 | \$53 | Western Michigan | 38 | \$30 | New Mexico (Albuquerque) | 83 | \$25 |
| Korea | 107 | \$40 | Rome, Italy | 178 | \$26 | Minnesota | 07 | \$35 | Central Oklahoma (OK City) | 49 | \$30 |
| Lebanon | 181 | \$35 | Kenya | 158 | \$40 | Omaha, NE | 23 | \$25 | Tulsa, OK | 34 | \$30 |
| Macao | 190 | \$10 | Latvia | 139 | \$20 | Central Ohio (Columbus) | 27 | \$35 | Austin, TX | 20 | \$25 |
| Malaysia | 93 | \$15 | Lithuania | 180 | \$40 | Greater Cincinnati, OH | 03 | \$30 | Greater Houston Area, TX | 09 | \$40 |
| Muscat, Oman | 168 | \$40 | Luxembourg | 198 | \$85 | Northeast Ohio (Cleveland) | 26 | \$30 | North Texas (Dallas) | 12 | \$40 |
| Karachi, Pakistan | 148 | \$25 | Malta | 186 | \$50 | Northwest Ohio | 188 | \$30 | San Antonio/So. Texas | 81 | \$25 |
| Lahore, Pakistan | 196 | \$30 | Mauritius | 211 | \$70 | Kettle Moraine, WI | 57 | \$50 | Western United States | | |
| Manila, Philippines | 136 | \$20 | Netherlands | 97 | \$50 | (Milwaukee) | | | Anchorage, AK | 177 | \$20 |
| Jeddah, Saudi Arabia | 163 | \$35 | Abuja, Nigeria | 185 | \$40 | Northeastern United States | | | Phoenix, AZ | 53 | \$30 |
| Riyadh, Saudi Arabia | 154 | \$0 | Lagos, Nigeria | 149 | \$30 | Greater Hartford, CT | 28 | \$30 | Los Angeles, CA | 01 | \$25 |
| Singapore | 70 | \$20 | Norway | 74 | \$55 | Central Maryland | 24 | \$25 | Orange County, CA | 79 | \$35 |
| Sri Lanka | 141 | \$15 | Lisbon, Portugal | 209 | \$40 | (Baltimore) | | | (Anaheim) | | |
| Taiwan | 142 | \$50 | Moscow, Russia | 167 | \$10 | New England | 18 | \$30 | Sacramento, CA | 76 | \$35 |
| Bangkok, Thailand | 109 | \$10 | Romania | 172 | \$50 | New Jersey | 30 | \$40 | San Francisco, CA | 15 | \$45 |
| UAE | 150 | \$10 | Slovenia | 137 | \$50 | Central New York | 29 | \$15 | San Diego, CA | 19 | \$40 |
| CENTRAL/SOUTH AMERICA | | | Slovak Republic | 160 | \$85 | (Syracuse) | | | Silicon Valley, CA | 62 | \$30 |
| Buenos Aires, Argentina | 124 | \$30 | South Africa | 130 | \$49 | Hudson Valley, NY | 120 | \$0 | (Sunnyvale) | | |
| Mendoza, Argentina | 144 | \$0 | Barcelona, Spain | 171 | \$110 | (Albany) | | | Hawaii (Honolulu) | 71 | \$40 |
| La Paz, Bolivia | 173 | \$25 | Madrid, Spain | 183 | \$85 | New York Metropolitan | 10 | \$50 | Boise, ID | 42 | \$40 |
| Brasília, Brazil | 202 | \$10 | Valencia, Spain | 182 | \$40 | Western New York | 46 | \$30 | Las Vegas, NV | 187 | \$35 |
| Rio de Janeiro, Brazil | 203 | \$20 | Sweden | 88 | \$50 | (Buffalo/Rochester) | | | Willamette Valley, OR | 50 | \$30 |
| São Paulo, Brazil | 166 | \$20 | Switzerland | 116 | \$45 | Harrisburg, PA | 45 | \$25 | (Portland) | | |
| Santiago, Chile | 135 | \$40 | Tanzania | 174 | \$50 | Philadelphia, PA | 06 | \$35 | Utah (Salt Lake City) | 04 | \$35 |
| Bogotá, Colombia | 126 | \$25 | Istanbul, Turkey | 204 | \$50 | Pittsburgh, PA | 13 | \$20 | Mt. Rainier, WA (Olympia) | 129 | \$20 |
| San José, Costa Rica | 31 | \$33 | Kampala, Uganda | 199 | \$50 | Rhode Island | 197 | \$25 | Puget Sound, WA (Seattle) | 35 | \$30 |
| Quito, Ecuador | 179 | \$30 | Kyiv, Ukraine | 206 | \$0 | National Capital Area, DC | 05 | \$40 | OCEANIA | | |
| Guadalajara, México | 201 | \$40 | London, UK | 60 | \$45 | Southeastern United States | | | Adelaide, Australia | 68 | \$20 |
| Mérida, Yucatán, México | 101 | \$50 | Central UK | 132 | \$55 | Birmingham, AL | 65 | \$30 | Brisbane, Australia | 44 | \$16 |
| Mexico City, México | 14 | \$65 | Northern England, UK | 111 | \$45 | Central Florida (Orlando) | 67 | \$35 | Canberra, Australia | 92 | \$15 |
| Monterrey, México | 80 | \$50 | Scotland, UK | 175 | \$70 | Jacksonville, FL | 58 | \$30 | Melbourne, Australia | 47 | \$25 |
| Panamá | 94 | \$30 | Winchester, UK | 212 | \$45 | South Florida | 33 | \$50 | Perth, Australia | 63 | \$10 |
| Asunción, Paraguay | 184 | \$40 | NORTH AMERICA | | | Tallahassee, FL | 213 | \$25 | Sydney, Australia | 17 | \$35 |
| Lima, Perú | 146 | \$15 | Canada | | | West Florida (Tampa) | 41 | \$35 | Auckland, New Zealand | 84 | \$40 |
| Puerto Rico | 86 | \$40 | Calgary, AB | 121 | \$25 | Atlanta, GA | 39 | \$50 | Wellington, New Zealand | 73 | \$25 |
| Montevideo, Uruguay | 133 | * | Edmonton, AB | 131 | \$25 | Charlotte, NC | 51 | \$35 | Papua New Guinea | 152 | \$30 |
| Venezuela | 113 | \$20 | Vancouver, BC | 25 | \$25 | | | | | | |
| | | | Victoria, BC | 100 | \$0 | | | | | | |
| | | | Winnipeg, MB | 72 | \$20 | | | | | | |

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CGEIT Exam 2012—Important Date Information

Exam Date—9 June 2012

Early registration deadline: 8 February 2012

Final registration deadline: 4 April 2012

Exam registration changes: Between 14 April and 20 April, a US \$50 fee, with no changes accepted after 20 April 2012

Refunds: By 13 April 2012, including a US \$100 processing fee, with no refunds after that date.

Deferrals: Requests received on or before 20 April 2012, charged a US \$50 processing fee. Requests received from 21 April through 24 May 2012, charged a US \$100 processing fee. After 24 May 2012, no deferrals will be permitted.

All deadlines are based upon Chicago, Illinois, USA
5 P.M. Central Time (UTC/GMT-06:00 Chicago, Illinois, USA)..



3701 Algonquin Road, Suite 1010
Rolling Meadows, IL 60008 USA
Phone: +1.847.253.1545
Fax: +1.847.253.1443
E-mail: certification@isaca.org
Web site: www.isaca.org