



CERTIFIED INFORMATION SYSTEMS AUDITOR[®]

2012 Bulletin of Information

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To see additional changes made to the CISA BOI postpublication, please go to www.isaca.org/cisaboi.

"I have worked in all areas of information technology, from hardware maintenance, software development and project management to IT general management. I earned the CISA certification in 1994, and it opened up new avenues of information systems consulting for me."

—Avinash Kadam, CISA, CISM, CGEIT, Director of MIEL e-Security Pvt. Ltd., India

Today's complex business and technology environment continues to challenge enterprises seeking to protect and control IT and business systems. In addition, there is an ever-increasing number of government regulations and oversight that require stronger internal control and disclosures.

The technical skills, knowledge and practices that ISACA's Certified Information Systems Auditor® (CISA®) program promotes and evaluates are the building blocks to meeting these challenges.

With the CISA designation comes many professional and personal benefits, including:

- Worldwide recognition for professional experience
- Enhanced knowledge and skills
- Career advancement

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ISACA (Official), <http://tinyurl.com/42vbriz>

GAIN WORLDWIDE RECOGNITION WITH CISA

A growing number of organizations are requiring or recommending that employees become certified (see www.isaca.org/recognitions). For example, the US Department of Defense (DoD) mandates that information assurance personnel be certified with a commercial accreditation approved by the DoD. CISA is an approved accreditation, signifying the DoD's confidence in the credential. To help ensure success in the global marketplace, it is vital to select a certification program based on universally accepted technical practices. CISA delivers such a program. CISA is recognized worldwide, by all industries, as the preferred designation for information systems (IS) governance, assurance and security professionals.

Enhanced Knowledge and Skills

Earning the CISA designation distinguishes individuals as qualified IS audit, control and security professionals. CISAs have the proven ability to perform reviews in accordance with globally accepted standards and guidelines to ensure that an enterprise's IT and business systems are adequately controlled, monitored and assessed. The CISA designation ensures employers that their staff have met the current education and experience criteria necessary for successful on-the-job performance.

Career Advancement

Because the CISA program certifies individuals who demonstrate proficiency in today's most sought-after skills, employers prefer to hire and retain those who achieve and maintain the designation. Whether looking to enhance on-the-job performance or secure a promotion or new position, becoming a CISA sets one apart from other candidates and provides a competitive advantage.

CISA Program Accredited Under ISO/IEC 17024:2003

The American National Standards Institute (ANSI) has accredited the CISA certification program under ISO/IEC 17024:2003, General Requirements for Bodies Operating Certification Systems of Persons. ANSI, a private, nonprofit organization, accredits other organizations to serve as third-party product, system and personnel certifiers. ISO/IEC 17024 specifies the requirements to be followed by organizations certifying individuals against specific requirements. ANSI's accreditation:

- Promotes the unique qualifications and expertise that ISACA® certifications provide
- Protects the integrity of the certifications and provides legal defensibility
- Enhances consumer and public confidence in the certifications and the people who hold them
- Facilitates mobility across borders or industries



The accreditation is both an international and US accreditation: it is based on an international standard but implemented by ANSI to be recognized in the US and other countries that enter into an arrangement with ANSI. This is in keeping with the purpose of ISO/IEC 17024 to begin standardization of accreditation of personnel certification agencies around the world.

ABOUT THE CISA EXAM

The CISA exam is offered each year and consists of 200 multiple-choice questions that cover the five job practice domains created from the most recent CISA job practice analysis. The practice domains and percentages below indicate the emphasis of questions that will appear on the exam. The job practice analysis was developed and validated using prominent industry leaders, subject matter experts and industry practitioners.

Job Practice Domains

The domains and their definitions are as follows:

- 1. The Process of Auditing Information Systems (14 percent)**—Provide audit services in accordance with IT audit standards to assist the organization with protecting and controlling information systems.
- 2. Governance and Management of IT (14 percent)**—Provide assurance that the necessary leadership and organizational structures and processes are in place to achieve objectives and to support the organization's strategy.
- 3. Information Systems Acquisition, Development and Implementation (19 percent)**—Provide assurance that the practices for the acquisition, development, testing, and implementation of information systems meet the organization's strategies and objectives.
- 4. Information Systems Operations, Maintenance and Support (23 percent)**—Provide assurance that the processes for information systems operations, maintenance and support meet the organization's strategies and objectives.
- 5. Protection of Information Assets (30 percent)**—Provide assurance that the organization's security policies, standards, procedures and controls ensure the confidentiality, integrity and availability of information assets.

CISA exam questions are developed and maintained carefully to ensure that they accurately test an individual's proficiency in IS audit, control, assurance or security practices. For a description of task and knowledge statements for each area, please refer to www.isaca.org/cisajobpractice.

REQUIREMENTS FOR EARNING CISA CERTIFICATION

To become a CISA, an applicant must:

1. Achieve a passing score on the CISA exam. A passing score on the CISA exam, without completing the required work experience as outlined below, is valid for five years. If the applicant does not meet the CISA certification requirements within the five year period, the passing score is voided.
2. Submit an application with verified evidence of five years of work experience in the fields of IS auditing, control, assurance or security. Work experience must be gained within the 10-year period preceding the application date for certification or within five years from the date of initially passing the exam.

Substitutions and waivers of such experience, to a maximum of three years, may be obtained as follows:

- A maximum of one year of IS **OR** one year of non-IS auditing experience can be substituted for one year of experience.
- Sixty to 120 completed university semester credit hours (the equivalent of a two-year or four-year degree), not limited by the 10-year preceding restriction, can be substituted for one or two years, respectively, of experience.
- A bachelor's or master's degree from a university that enforces the ISACA-sponsored *Model Curriculum* can be substituted for one year of experience. To view a list of these schools, please visit www.isaca.org/modeluniversities. This option cannot be used if three years of experience substitution and educational waiver have already been claimed.
- A master's degree in information security or information technology from an accredited university can be substituted for one year of experience.

Exception: Two years as a full-time university instructor in a related field (e.g., computer science, accounting, IS auditing) can be substituted for every one year of experience.

As an example, at a minimum (assuming a two-year waiver of experience by substituting 120 university credits), an applicant must have three years of actual work experience. This experience can be completed by:

- Three years of IS audit, control, assurance or security experience
- OR**
- Two years of IS audit, control assurance or security experience and one full year non-IS audit or IS experience or two years as a full-time university instructor.

It is important to note that many individuals choose to take the CISA exam prior to meeting the experience requirements.

This practice is acceptable and encouraged although the CISA designation will not be awarded until all requirements are met.

3. Agree to abide by ISACA's Code of Professional Ethics which can be viewed at www.isaca.org/ethics.
4. Agree to abide with IS Auditing Standards as adopted by ISACA, which can be viewed at www.isaca.org/standards.
5. Agree to abide by the CISA continuing professional education (CPE) policy, which can be viewed at www.isaca.org/cisacpepolicy.

Please note that decisions on applications are not final as there is an appeal process for certification application denials. Inquiries regarding denials of certification can be sent to certification@isaca.org. A processing fee of US \$50 must accompany your CISA Application for certification.

REGISTERING FOR THE CISA EXAM

Exam Date

The CISA exam will be administered on **Saturday, 9 June 2012**, unless specified otherwise on page 13 in this brochure.

STEP 1: CONSIDER ISACA MEMBERSHIP

If you are not yet an ISACA member, you should consider joining—when you register for this exam and purchase study aids, you can save money now!

To get a member discount now, you can apply the difference between the member rate and the nonmember rate to your ISACA International association dues. Your membership will be activated as soon as your full payment is received. Meanwhile, you will be able to enjoy the member discount on your exam study materials. For example, ISACA members save US \$30 on the *CISA® Review Manual 2012* (see page 12 for a comparison of rates as an ISACA member and a non-ISACA member).

International Membership Dues and Duration of Membership:

<u>Join Dates</u>	<u>Fee US Dollars</u>	<u>Member Through</u>
From 1 August 2011 to 30 May 2012	\$135.00	31 December 2012

Here are the steps to join:

- On the registration form, page 1, item 1: for your Membership#, write “**pending**.”
- On the registration form, page 2, under “Membership,” calculate your total dues by adding the Chapter dues amount and the new member processing fee (\$30 using this form, or \$10 online).
- NOTE: Membership is not required to take the exam, but it will provide you with access to continuing benefits and services throughout the coming year! (Read more about other benefits of ISACA membership on page 15 or visit www.isaca.org/benefits.)

STEP 2: COMPLETE THE EXAM REGISTRATION FORM

Complete both sides of the registration form provided in this brochure (or a clear photocopy) or obtain the registration form from www.isaca.org/cisaboi. Print or type clearly in **black ink and block letters**. Be sure to include test center and language preference.

Register Online and Save!

Online registration via the ISACA web site (www.isaca.org/examreg) is encouraged. Nonmembers can also maximize their savings by joining ISACA at the time they register.

STEP 3: SUBMIT REGISTRATION FEES AND PAYMENT

	ISACA member	Non-ISACA member	NOTE: Registration form and payment must be received on or before 8 February 2012 to qualify for the early registration rate.
Online early registrations received on or before 8 February 2012	US \$395	US \$545	
Online final registrations received by 4 April 2012	US \$445	US \$595	

Enclose the appropriate payment amount by check (cheque) or draft in US dollars drawn on a US bank or provide credit card information or indicate payment by bank transfer on the registration form. Pricing accurate at the time of printing, subject to change without notice. **DO NOT SEND CASH.**

Faxed/mailed registrations will incur an additional \$50 charge.

Only upon full exam payment will an admission ticket be issued and exam entrance permitted. The rates above are based on the registrant's ISACA member status as of the date of registration.

Due Dates

Deadlines are based upon Chicago, Illinois, USA, 5 P.M. Central Time (UTC/GMT-06:00 Chicago, Illinois, USA). **If not registering online, please mail or fax the registration form to ISACA. Do not do both. Submitting duplicate registrations online and/or by hard copy to ISACA may result in multiple registrations and charges.** Final registration forms and payment must be postmarked or received by fax on or before 4 April 2012. **Both sides of the registration form must be received to complete a registration.**

STEP 4: REVIEW ACKNOWLEDGMENT OF REGISTRATION AND RECEIPT OF THE *CANDIDATE'S GUIDE TO THE CISA EXAM AND CERTIFICATION*

An e-mail acknowledgement of the CISA exam registration, exam test site and exam language will be sent to registrants shortly after the processing of the registration form. Please review the exam registration details carefully and contact the certification department at exam@isaca.org for any corrections or changes. A receipt letter acknowledging CISA exam registration and payment and a copy of the *Candidate's Guide to the CISA Exam and Certification* should be received by exam registrants within four weeks (depending on your worldwide location and local postal delivery) of the processing of the registration form and payment.

OTHER HELPFUL INFORMATION

Exam Registration Changes

Changes to the exam site, test language and candidate name are subject to the following charges:

- On or before 13 April 2012 No charge
- 14 April 2012 through 20 April 2012 US \$50

No exam registration changes will be granted after 20 April 2012.

Refund and Deferrals of Fees

Refund: Candidates unable to take the exam are eligible for a refund of registration fees, less a US \$100 processing fee, if such a request is received in writing on or before 13 April 2012. All requests for a refund after this date will be denied. Exam candidates who have deferred their exam are not eligible for a refund of their deferral fee and associated exam payment.

Deferrals: Exam registrants may elect to defer their registration to the following exam date. A deferral fee is required based on the following schedule:

- On or before 20 April 2012 US \$50
- 21 April through 24 May 2012 US \$100

Deferral requests will not be accepted after 24 May 2012. To request a deferral, please go to www.isaca.org/examdefer. Exam candidates who have deferred their exam are not eligible for a refund of their deferral fee and associated exam payment. Exam candidates who do not appear for the exam (or arrive too late to be admitted) are not eligible for a refund or deferral of their exam registration payment.

No refunds or exchanges will be given for study aids, associated taxes, shipping and handling charges, or membership dues. Exam registration and membership fees are nontransferable.

Assignment of Test Centers

ISACA will make every effort to assign candidates to the exam center of their choice. However, if an exam center is cancelled, candidates will be assigned to the nearest available exam center. Should a candidate not wish to sit for the exam at the newly assigned exam center, a full refund may be received or the exam fee may be deferred.

Request for Additional Test Centers

If an exam center is not available within 100 miles (160 kilometers) of the location in which a candidate wants to be tested, and if there are 10 or more candidates who wish to enter as a group at this location, they may request that a new exam center be established. Written requests for establishment of new exam centers, including a minimum of 10 paid registration forms, must be received at ISACA International Headquarters no later than 31 January 2012. While there is no guarantee that a new exam center can be arranged, every attempt will be made to provide one.

Special Arrangements

Upon request, ISACA will make reasonable accommodations in its exam procedures for candidates with documented disabilities or religious requirements. These candidates may request consideration for reasonable alterations in exam format, presentations, food or drink at the exam site, or scheduling. Requests for food or drink at the exam site must be accompanied by a doctor's note; otherwise, **no food or drinks are allowed at any exam site**. Request for consideration must be submitted to ISACA International Headquarters in writing, accompanied by appropriate documentation, no later than 4 April 2012.

ISACA Contact Information

Exam and exam registration

Phone: +1.847.660.5660; Fax: +1.847.253.1443; E-mail: exam@isaca.org

Certification

Phone: +1.847.660.5660; Fax: +1.847.253.1443; E-mail: certification@isaca.org

CISA study aids

Phone: +1.847.660.5650; E-mail: bookstore@isaca.org

ISACA membership

Phone: +1.847.660.5600; E-mail: membership@isaca.org

ISACA International Headquarters is located at: 3701 Algonquin Road, Suite 1010, Rolling Meadows, Illinois 60008 USA.

PREPARING FOR THE CISA EXAM

Passing the CISA exam can be achieved through an organized plan of study. To assist individuals with the development of a successful study plan, ISACA offers study aids and review courses to exam candidates (see www.isaca.org/cisabooks for more details). Order early: The delivery time can be one to two weeks, depending on geographic location and customs clearance practices. For current shipping information, see www.isaca.org/shipping.

■ **CISA® Online Review Course** is an interactive, web-based course that provides CISA exam candidates and ISACA members throughout the world with a consistent, efficient and cost-effective tool for exam preparation. The course includes interactive exercises, case studies, review tools and practice questions. Visit www.isaca.org/elearning.

■ **Candidate's Guide to the CISA® Exam and Certification** is supplied to individuals upon receipt of the CISA exam registration form and payment. This guide provides a detailed outline (task and knowledge statements) of the five content areas covered on the exam. It also contains exam administration information and detailed outline of the job practice domains.

■ **CISA® Review Manual 2012** features an easy-to-use format. Each of the five chapters has been divided into two sections for focused study. Section one of each chapter contains the definitions and objectives for the five areas, as well as the corresponding tasks performed by IS auditors and knowledge statements (required to plan, manage and perform IS audits) that are tested on the exam. It also includes:

- A map of the relationship of each task to the knowledge statements
- A reference guide for the knowledge statements, including the relevant concepts and explanations
- References to specific content in Section Two for each knowledge statement
- Sample practice questions and explanations of the answers
- Suggested resources for further study

Section two of each chapter consists of reference material and content that supports the knowledge statements. The material enhances CISA candidates' knowledge and/or understanding when preparing for the CISA certification exam. In addition, the *CISA® Review Manual 2012* includes brief chapter summaries focused on the main topics and case studies to assist candidates in understanding current practices. Also included are definitions of terms most commonly found on the exam.

■ **CISA® Review Questions, Answers & Explanations Manual 2011** consists of 900 multiple-choice study questions that have previously appeared in the *CISA® Review Questions, Answers & Explanations Manual 2010* and the *2010 Supplement*. Many questions have been revised or completely rewritten to recognize changes based on the new 2011 CISA job practice, to be more representative of the current CISA exam question format, and/or to provide further clarity or explanation of the correct answer. These questions are not actual exam items, but are intended to provide CISA candidates with an understanding of the type and structure of questions and content that have previously appeared on the exam. Questions are sorted by job practice areas, and a scrambled sample 200-question exam is included. This publication is ideal to use in conjunction with the *CISA® Review Manual 2012*.

■ **CISA® Review Questions, Answers & Explanations Manual 2011 and 2012 Supplements** feature 100 additional sample questions, answers and explanations to help candidates effectively prepare for the 2012 CISA exam. These questions reflect the current CISA job practice areas and are designed to be similar to actual exam items. The questions are intended to provide CISA candidates with an understanding of the type and structure of questions that have typically appeared on past exams, and were prepared specifically for use in studying for the CISA exam. These publications are ideal to use in conjunction with the *CISA® Review Manual 2012* and the *CISA® Review Questions, Answers & Explanations Manual 2011*.

■ **CISA® Practice Question Database v12** combines the *CISA® Review Questions, Answers & Explanations Manual 2011* with the *CISA® Review Questions, Answers & Explanations Manual 2011 Supplement* and the *CISA® Review Questions, Answers & Explanations Manual 2012 Supplement* into one comprehensive 1,100-question pool of items. Candidates can take sample exams with randomly selected questions, and view the results by job practice, allowing for concentrated study in particular areas. Additionally, questions generated during a study session are sorted based on previous scoring history, allowing CISA candidates to easily and quickly identify their strengths and weaknesses, and focus their study efforts accordingly. Other features provide the ability to select sample exams by specific job practice areas, view questions that were previously answered incorrectly and vary the length of study sessions. The database software is available in CD-ROM format or as a download.

PLEASE NOTE the following system requirements:

- 400 MHz Pentium processor or equivalent (minimum); 1 GHz Pentium processor or equivalent (recommended)
- Supported operating systems: Windows Server 2003, Windows Server 2008, Windows Vista, Windows XP, Windows 7
- Microsoft .NET Framework 3.5
- 512 MB RAM or higher
- One hard drive with 250 MB of available space (flash/thumb drives not supported)
- CD-ROM drive

The CISA® Practice Question Database v12 is licensed for installation on one computer only for personal, noncommercial use.

■ CISA review courses are conducted by many ISACA chapters. Exam candidates should contact their local ISACA chapter to find out if a review course is being offered. These courses are often taught by current CISAs who present and discuss exam topics and share their secrets of success. Information pertaining to chapter contacts and course offerings is available at www.isaca.org/chapters and www.isaca.org/cisareview, respectively.

No representation or warranties assuring the candidate's passage of the exam are made by ISACA in regard to these or other association publications or courses.



CISA EXAM ADMINISTRATION

Admission Ticket

Approximately two to three weeks prior to the CISA exam date, candidates will receive a physical admission ticket and an e-ticket from ISACA. The ticket will indicate the date, registration time and location of the exam, as well as a schedule of events for that day and a list of materials that candidates must bring with them to take the CISA exam. Candidates can use either a printout of the e-ticket or the hard copy admission ticket for entry into the exam. Candidates are not to write on the admission ticket.

Please note: In order to receive an admission ticket, all fees must be paid. Admission tickets are sent via hard copy and e-mail to the current postal mailing and e-mail address on file. Only candidates with an admission ticket and acceptable form of government-issued ID will be admitted to take the exam, and the name on your admission ticket must match the name on your government-issued ID. The hard copy admission ticket or print out of the e-ticket is valid for admission into the exam. If a candidate's mailing and/or e-mail address changes, he/she should update his/her profile on the ISACA web site (www.isaca.org) or contact exam@isaca.org.

Candidates must locate and note the specific registration and exam time on their admission ticket. **No candidate will be admitted to the test center once the chief examiner begins reading the oral instructions, approximately 30 minutes before the exam begins.** Any candidate who arrives after the oral instructions have begun will not be allowed to sit for the exam and will forfeit his/her registration fee. A candidate can use his/her admission ticket only at the designated test center on his/her admission ticket.

Candidates will be admitted to the test center only if they have a valid admission ticket and an acceptable form of identification (ID). An acceptable form of ID must be a current and original government-issued ID that contains the candidate's name, as it appears on the admission ticket, and the candidate's photograph. The information on the ID cannot be handwritten. All of these characteristics must be demonstrated by the single piece of ID provided. Examples include, but are not limited to, a passport, driver's license, military ID, state ID, green card and national ID. Any candidate who does not provide an acceptable form of ID will not be allowed to sit for the exam and will forfeit his/her registration fee. IDs will be checked during the exam.

Any candidate who has not received his/her admission ticket by 1 June 2012, should contact the ISACA certification department immediately at exam@isaca.org or via phone at +1.847.660.5660.

No food or drinks are allowed at any exam site, unless special arrangements have been made in advance. Please refer to "Special Arrangements" on page 6.

Misconduct

Candidates who are discovered engaging in any kind of misconduct, such as giving or receiving help; using notes, papers or other aids; attempting to take the exam for someone else; using any type of communication device including cell phones during the exam administration; or removing the exam booklet, answer sheet or notes from the testing room will be disqualified and may face legal action. Candidates who leave the testing area without authorization or accompaniment by a test proctor will not be allowed to return to the testing room and will be subject to disqualification. The testing agency will report such irregularities to ISACA's CISA Certification Committee.

Security

Candidates are not allowed to bring any type of communication devices into the test center. **If candidates are observed with any communication device (i.e., cellular phone, PDA, BlackBerry) during the exam administration, their exams will be voided and they will be asked to immediately leave the test site.** Neither ISACA or its testing vendor takes responsibility for personal belongings of candidates. ISACA will not assume responsibility for stolen, lost or damaged personal property. To review the Personal Belongings Policy, please visit www.isaca.org/cisabelongings.

"CISAs represent an exclusive group of IS auditing professionals that desire to take IT to the highest standard possible. They are globally accepted and highly regarded. It is truly an honor to be among them."

—Susanna Chiu, CISA, CGEIT Senior Vice President, Li & Fung (Trading) Ltd.

CISA EXAM RESULTS

Receiving Your Score

Please notify the certification department immediately if your registration contact information changes. **Approximately eight weeks after the test date, the official exam results will be mailed to candidates.** Additionally, with the candidate's consent during the registration process, an e-mail message containing the candidate's pass/fail status and score will be sent to the candidate. This e-mail notification will only be sent to the address listed in the candidate's profile at the time of the initial release of the results. To ensure the confidentiality of scores, exam results will not be reported by telephone or fax. To prevent e-mail notification from being sent to spam folders, candidates should add *exam@isaca.org* to their address book, whitelist or safe-senders list.

Reporting of Your Test Results

Candidate scores are reported as a scaled score. A scaled score is a conversion of a candidate's raw score on an exam to a common scale. ISACA uses and reports scores on a common scale from 200 to 800. For example, the scaled score of 800 represents a perfect score with all questions answered correctly; a scaled score of 200 is the lowest score possible and signifies that only a small number of questions were answered correctly. A candidate must receive a score of 450 or higher to pass the exam. A score of 450 represents a minimum consistent standard of knowledge as established by ISACA's CISA Certification Committee. A candidate receiving a passing score may then apply for certification if all other requirements are met.

The CISA exam contains some questions which are included for research and analysis purposes only. These questions are not separately identified and not used to calculate your final score.

Passing the exam does not grant the CISA designation. To become a CISA, each candidate must complete all requirements as listed on page 4.

Retaking the CISA Exam

A candidate receiving a score of less than 450 has not passed and can retake the exam by registering for and paying the appropriate exam fee for any future exam administration. To assist with future study, the results letter each candidate receives will include a score analysis by content area. There are no limits to the number of times a candidate can take the exam.

MAINTAINING CISA CERTIFICATION

A major strength of any professional designation is a program of CPE that the individual must follow to retain certification. To maintain CISA certification, individuals must comply with a CPE policy (www.isaca.org/cisacpepolicy) and abide by ISACA's Code of Professional Ethics (www.isaca.org/ethics). Together, these programs help ensure that CISAs remain current with technical and industry advances and demonstrate high professional principles.

The CPE policy requires the individual to earn and submit a minimum of 20 CPE hours and to pay a maintenance fee each year. In addition, a minimum of 120 CPE hours must be earned and submitted during a fixed three-year certification period. To more easily meet the three-year cycle requirement of 120 hours, it is suggested that individuals earn an average of 40 CPE hours annually. **Failure to comply with this policy will result in revocation of an individual's certification.** All certificates are owned by ISACA. If an individual is approved for certification and subsequently revoked, the individual must destroy the certificate.

More than 93 percent of CISAs renewed their certification last year. This is an exemplary statistic that demonstrates the importance CISAs place on retaining the CISA credential.

INSTRUCTIONS FOR COMPLETING THE CISA EXAM REGISTRATION FORM

Register online—To register online, please visit the ISACA web site at www.isaca.org/examreg.

To avoid any delay or the possibility of the registration being canceled, it is extremely important that the registration form be completed in **English** carefully and correctly. **Please print in block letters and black ink.**

1. **MEMBERSHIP ID**—If you are currently a member of ISACA, please enter your member number on the line provided. Although membership in ISACA is not required to take the exam, you may wish to consider a membership at this time and begin to enjoy the cost savings and many other benefits available to you. **If you are joining as an ISACA member now, please write “pending” on the line provided for your ISACA membership ID.**
2. **NAME**—Please indicate the appropriate salutation. Your name should be entered as follows: First Name, Middle Initial, Last or Family Name. **To prevent delays on the exam date, please use your legal name as it appears on your government-issued ID.**
3. If you are joining as an ISACA member at this time, please write your name as you want it to appear on your membership certificate.
4. **CERTIFICATIONS YOU CURRENTLY HOLD**—List the certifications you currently hold.
5. **RESIDENCE ADDRESS**—Enter your home address. Please make sure that your home city, state or province, country, and postal code are recorded in the proper fields.
6. **RESIDENCE PHONE AND FAX NUMBERS**—Enter your residence telephone and fax numbers, including all applicable area codes, country codes and international dialing codes.
7. **BUSINESS NAME**—Enter the name of your business.
8. **BUSINESS ADDRESS**—Enter your business address. Please make sure that your company’s city, state or province, country, and postal code are recorded in the proper fields.
9. **BUSINESS PHONE AND FAX NUMBERS**—Enter your business telephone and fax numbers, including all applicable area codes, country codes and international dialing codes.
10. **E-MAIL ADDRESS**—Enter your complete e-mail address. Notification of registration, an admission ticket, pass/fail results and score can be distributed via e-mail to all candidates who provide a valid e-mail address.
11. **SEND MAIL TO**—Check (tick) the appropriate box where all CISA exam correspondence and results are to be mailed.
12. **YEAR OF BIRTH**
13. **FIELD OF EMPLOYMENT**—Indicate your current field of employment:
 1. Financial/Banking
 2. Insurance
 3. Public Accounting
 4. Transportation
 5. Aerospace
 6. Retail and Wholesale/Distribution
 7. Government/Military
—National/State/Local
 8. Technology Services/Consulting
 9. Manufacturing/Engineering
 10. Telecommunications/Communications
 11. Mining/Construction/
Petroleum/Agriculture
 12. Utilities
 13. Legal/Law/Real Estate
 14. Health Care/Medical
 15. Pharmaceutical
 16. Advertising/Marketing/Media
 17. Education/Student
 99. Other
14. **EDUCATIONAL LEVEL**—Indicate degree or the number of equivalent years of university-level education:
 1. One year or less
 2. Two years
 3. Three years
 4. Four years
 5. Five years
 6. Six or more years
 7. AS/Associates
 8. BA/BS/Bachelors
 9. MS/MBA/Masters
 10. Doctorate
 99. Other
15. **WORK EXPERIENCE**—Indicate the number of years of information systems audit, control, assurance and security work experience:
 1. No experience
 2. 1-3 years
 3. 4-6 years
 4. 7-9 years
 5. 10-12 years
 6. 13 or more years
16. **CURRENT PROFESSIONAL ACTIVITY**—Please select the best match if your exact title is not listed:
 1. CEO, President, Owner,
General/Executive Manager
 2. CAE, General Auditor, Partner,
Audit Head/VP/EVP
 3. CISO/CSO, Security Executive/VP/EVP
 4. CIO/CTO, Info Systems/
Technology Executive/ VP/EVP
 5. CFO, Controller, Treasurer,
Finance Executive/VP/EVP
 6. Chief Compliance/Risk/ Privacy Officer, VP/EVP
 7. IT Audit Director/ Manager/Consultant
 8. Security Director/Manager/Consultant
 9. IT Director/Manager/ Consultant
 10. Compliance/Risk/Privacy
Director/Manager/ Consultant
 11. IT Senior Auditor (External/Internal)
 12. IT Auditor (External/ Internal Staff)
 13. Non-IT Auditor (External/Internal)
 14. Security Staff
 15. IT Staff
 16. IT/IS Compliance/Risk/Control Staff
 17. Professor/Teacher
 18. Student
 99. Other
17. **SIZE OF ENTIRE ORGANIZATION**—Indicate the size of your organization (number of employees) at your primary place of business:
 1. Fewer than 50 employees
 2. 50–149 employees
 3. 150–499 employees
 4. 500–1,499 employees
 5. 1,500–4,999 employees
 6. 5,000–9,999 employees
 7. 10,000–14,999 employees
 8. 15,000 or more employees
18. **SIZE OF IT Audit Staff**—Indicate the size of your IT audit staff (local office):
 1. 0 individuals
 2. 1 individual
 3. 2–5 individuals
 4. 6–10 individuals
 5. 11–25 individuals
 6. More than 25 individuals
19. **SIZE OF INFORMATION SECURITY STAFF**—Indicate the size of your information security staff (local office):
 1. 0 individuals
 2. 1 individual
 3. 2–5 individuals
 4. 6–10 individuals
 5. 11–25 individuals
 6. More than 25 individuals
20. **YOUR LEVEL OF PURCHASING AUTHORITY**—Indicate your level of purchasing authority:
 1. Recommend products/services
 2. Approve purchases
 3. Recommend and approve purchases
21. **EXAM LANGUAGE PREFERENCE**—Indicate the language version of the exam you desire. English will be assigned if no preference is indicated.
22. **EXAM CENTER CODE**—Select the city most convenient for you from the test center list and enter its name and corresponding number. Your admission ticket will show the specific location to which you should report. See page 13 for exam center locations.
23. **HOW DID YOU HEAR ABOUT THE EXAM?**—Select how you heard about the CISA exam:
 1. ISACA international mailing
 2. Chapter mailing
 3. Event
 4. Magazine
 5. ISACA International Headquarters web site
 6. Chapter web site
 7. Supervisor
 8. Colleague (co-worker)
 9. Colleague (non co-worker)
 10. Social Media Site
 11. Other
24. **AUTHORIZATION TO RELEASE CONTACT INFORMATION TO THE LOCAL ISACA CHAPTER**—Enter Y for yes or N for no to indicate whether you authorize release of your name and address information to a local ISACA chapter for the purpose of promoting chapter-sponsored activities, including study courses. (This is not applicable to ISACA members, individuals joining at this time or exam passers granted provisional membership.)
25. Do you wish to be notified of your pass/fail status and score by e-mail? —Enter Y for yes or N for no.
NOTE: Your pass/fail result will be sent to the e-mail address provided in your online constituent profile. Please verify it is current and update if required.
26. **IS CISA CERTIFICATION REQUIRED FOR YOUR CURRENT POSITION OR FOR PROMOTION?**—Enter Y for yes or N for no.
27. **SIGNATURE**—Be sure to sign your form. Failure to do so will result in ineligibility to sit for the exam.

JUNE 2012 CISA EXAM REGISTRATION FORM

To register online, please visit the ISACA web site at www.isaca.org/examreg.

Please use black ink.
Print in block letters or type.
US Federal ID No. 23-7067291

Order No. _____

Exam Date: Saturday, 9 June 2012

Date _____

MONTH/DAY/YEAR

1. ISACA Membership# _____ Indicate "pending" if you are applying for membership at this time.

MR. MS. MRS. MISS OTHER _____

2. Name _____
FIRST MIDDLE INITIAL LAST/FAMILY

Please Note: The Name above will appear on your exam admission ticket and MUST MATCH your government-issued identification which is presented on exam day during the check-in process. If the Name does not match your government-issued ID, you will not be permitted to sit for the exam.

3. _____
IF JOINING AS AN ISACA MEMBER, PLEASE PRINT YOUR NAME AS YOU WANT IT TO APPEAR ON YOUR MEMBERSHIP CERTIFICATE.

4. Certifications you currently hold: CPA _____ CIA _____ CA _____ CISSP _____ Other (specify, excluding CISM, CGEIT, CRISC) _____

5. Residence address _____
STREET
CITY STATE/PROVINCE/COUNTRY POSTAL CODE/ZIP

6. Residence phone _____ Residence fax _____
AREA/COUNTRY CODE AND NUMBER AREA/COUNTRY CODE AND NUMBER

7. Business name _____

8. Business address _____
STREET
CITY STATE/PROVINCE/COUNTRY POSTAL CODE/ZIP

9. Business phone _____ Business fax _____
AREA/COUNTRY CODE AND NUMBER AREA/COUNTRY CODE AND NUMBER

10. E-mail _____

11. Send mail to Home Business

12. Year of birth _____ 13. Field of employment _____ 14. Educational level _____ 15. Work exp _____ 16. Professional activity _____

17. Size of organization _____ 18. Size of IT audit staff _____
19. Size of information security staff _____ 20. Level of purchasing authority _____

21. Exam language preference:
 Chinese Mandarin Traditional Chinese Mandarin Simplified Dutch English French German
 Hebrew Italian Japanese Korean Spanish

22. Exam center code _____ Exam center location name _____

23. How did you hear about the exam? _____

24. Do you authorize the release of contact information to the local ISACA chapter? (Y or N) _____
(This is not applicable to ISACA members, individuals joining at this time or exam passers granted provisional membership.)

25. Do you wish to be notified of your pass/fail status and score via e-mail? (Y or N) _____ (Be sure you have included your e-mail address above.)
This is your only opportunity to receive your results via e-mail. Please be advised that your results letter sent by post is your official score result.

26. Is CISA certification required for your current position or promotion? (Y or N) _____

I hereby apply to ISACA to register for the Certified Information Systems Auditor® (CISA®) exam **and/or** for membership in the association. By registering to take the CISA exam, I certify that I have read and agree to the conditions set forth in the Bulletin of Information covering administration of the CISA exam; certification rules, policies and procedures; and the release of my test results; and I agree to disqualification from the CISA exam and/or nullification of any exam score in the event that any statement or information provided by me to the association is false or fails to include a material fact, or in the event that I violate any of the rules, policies or procedures governing the exam. By applying for membership in the association, I certify that I will abide by the association's Code of Professional Ethics.

I understand that ISACA and others will rely on this application and on the documents and information submitted, and that if any signature or information is falsified, altered or tampered with, ISACA may take such action as it deems appropriate, including rejecting my application for certification and/or barring me from future examinations or from participation in ISACA membership. If my CISA application for certification is not approved, I understand that I am able to appeal the decision by contacting certification@isaca.org. I understand that all certificates are owned by ISACA and if my CISA certificate is granted and then revoked, I will destroy the CISA certificate.

I hereby agree to hold the association, its officers, directors, examiners, members, employees and agents harmless from any complaint, claim or damage arising out of (1) any action or failure to act by me on behalf of the association, and (2) any action or omission in connection with my registration to take the CISA exam, any exam given by the association, and any grade relating thereto **and/or** my application for membership. I understand that the final decision as to whether I pass the CISA exam **and/or** am accepted as a member of the Association rests solely with the association. I further understand that ISACA may inform the local ISACA chapter and other appropriate parties of my having passed the exam. Notwithstanding the above, I understand and agree that any action arising out of or pertaining to this application or the CISA exam must be brought in the Circuit Court of Cook County, Illinois, USA, and shall be governed by the laws of the State of Illinois, USA.

Your contact information will be used to fulfill your request, and may also be used by ISACA to send you information about related ISACA goods and services, and other information in which we believe you may be interested. By signing below, you authorize ISACA to contact you at the address and numbers you have provided, including to provide you with marketing and promotional communications. You further represent that the information you provided is yours and is accurate. To learn more about how we use the information you have provided on this form, please read our Privacy Policy, available at www.isaca.org. If you are already an ISACA member, and/or if you elect to attend one of our events or purchase other ISACA programs or services, information you submit may also be used as described to you at that time.

I HAVE READ AND UNDERSTAND THESE STATEMENTS AND INTEND TO BE LEGALLY BOUND BY THEM.

27. Signature: _____ Date: _____

(For your registration to be complete, you must sign on the line above.)

NAME: _____

(Please use black ink and print in block letters or type.)

CISA Fee Remittance Schedule

- June 2012 CISA Certification Exam Fee**
 Mailed/faxed registration paid in full on or before 8 February 2012
 Mailed/faxed registration paid in full on or before 4 April 2012
 (Paid registration will include a copy of the *Candidate's Guide to the CISA Exam and Certification*)
NOTE: Pricing reflects paper-based registration (faxed/mailed). Register online at www.isaca.org/examreg and save US \$50.
 Sales tax and shipping charges do not apply to exam fees.

STUDY AIDS: (See page 7 for product descriptions.)

- ENGLISH**
- CISA Review Manual 2012 (CRM-12)*
 - CISA Review Questions, Answers & Explanations Manual 2011 (QAE-11)* (900 questions)
 - CISA Review Questions, Answers & Explanations Manual 2011 Supplement (QAE-11ES)* (100 questions)
 - CISA Review Questions, Answers & Explanations Manual 2012 Supplement (QAE-12ES)* (100 questions)
 - CISA Practice Question Database V12*
 CD-ROM version—(CDB-12)
 Download version—(CDB-12W) [No shipping charges apply.]

NON-ENGLISH (See www.isaca.org/nonenglishbooks for descriptions.)

- CISA Review Manual 2012*
 Indicate language by checking the box below:
 CHINESE SIMPLIFIED (CRM-12C) FRENCH (CRM-12F) ITALIAN (CRM-12I) JAPANESE (CRM-12J) SPANISH (CRM-12S)
- CISA Review Questions, Answers & Explanations Manual 2011*
 900 questions—Indicate language by checking the box below:
 CHINESE SIMPLIFIED (QAE-11C) GERMAN (QAE-11G) ITALIAN (QAE-11I) JAPANESE (QAE-11J) SPANISH (QAE-11S)
- CISA Review Questions, Answers & Explanations Manual 2011 Supplement*
 100 questions—Indicate language by checking the box below:
 CHINESE SIMPLIFIED (QAE-11CS) FRENCH (QAE-11FS) ITALIAN (QAE-11IS) JAPANESE (QAE-11JS) SPANISH (QAE-11SS)
- CISA Review Questions, Answers & Explanations Manual 2012 Supplement*
 100 questions—Indicate language by checking the box below:
 CHINESE SIMPLIFIED (QAE-12CS) FRENCH (QAE-12FS) ITALIAN (QAE-12IS) JAPANESE (QAE-12JS) SPANISH (QAE-12SS)
- CISA Practice Question Database V12*
 1,100 questions, answers and explanations database—indicate version below:
 CD-ROM version—Spanish Edition (CDB-12S)
 Download version—Spanish Edition (CDB-12SW) [No shipping charges apply.]

ALL STUDY AIDS MUST BE PAID IN FULL PRIOR TO SHIPMENT.
ALL STUDY AIDS SALES ARE FINAL. NO REFUNDS OR EXCHANGES.
PAYMENTS SHOULD BE MADE DIRECTLY TO ISACA.

Shipping and Handling Rates for Study Aids Orders

For standard delivery times, please visit www.isaca.org/shipping
 All international orders are shipped via Federal Express International Priority.

Amount of Line A	Outside USA	Within USA
Up to US \$30.00	\$ 10.00	\$ 5.00
US \$30.01 - \$50.00	\$ 15.00	\$ 7.00
US \$50.01 - \$80.00	\$ 20.00	\$ 8.00
US \$80.01 - \$150.00	\$ 26.00	\$ 10.00
Over US \$150.00	17% of Line A	10% of Line A

Purchaser is responsible for paying the duties/taxes/VAT charges levied by his/her country.

ISACA member
 US \$ 445
 US \$ 495

Non-ISACA member
 US \$ 595
 US \$ 645

US \$ 105

US \$ 135

US \$ 100

US \$ 130

US \$ 40

US \$ 60

US \$ 40

US \$ 60

US \$ 185

US \$ 225

US \$ 185

US \$ 225

US \$ 105

US \$ 135

US \$ 100

US \$ 130

US \$ 40

US \$ 60

US \$ 40

US \$ 60

US \$ 185

US \$ 225

US \$ 185

US \$ 225

Study Aids Subtotal

A \$ _____

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C \$ _____

D \$ _____

E \$ _____

Study Aids Total (A+B+C)

Exam Fee and Study Aids Total (1+D)

Please add the shipping & handling charges per chart based on total from **Line A**—Exclude web downloads.

Louisiana (LA), Oklahoma (OK)—4%

Wisconsin (WI)—5%

Florida (FL), Minnesota (MN), Pennsylvania (PA), South Carolina (SC), Texas (TX), Washington (WA)—6%

New Jersey (NJ), Tennessee (TN)—7%

California (CA)—7%

Illinois (IL)—9%

Membership—YES! I wish to become an ISACA member NOW... and realize the benefits immediately.

ISACA membership offers savings and many benefits! See page 15 for details.

Membership in the association requires you to belong to a chapter when you live or work within 50 miles/80km of a chapter territory.

Chapter number _____ (see page 14)

Payment Calculation

Association dues _____ US \$ _____
 Chapter dues (visit www.isaca.org/chapdues) _____ US \$ _____
 New member processing fee _____ US \$ _____

Total Membership Fees (F) US \$ _____

I do not wish to be included on a mailing list other than for ISACA mailings.

Method of Payment

Please note: Your registration is not complete unless you have signed page 1 of the registration form.

CISA Exam Fee and Study Aids Total (E) \$ _____

ISACA Membership Fee Total (if applicable) (F) \$ _____

Total Remitted (E+F) US \$ _____

Check (cheque) payable to ISACA in US dollars, drawn on a US bank

Bank Transfer (see below) Date of transfer (mm/dd/yy) _____

MasterCard VISA American Express Diners Club

All payments by credit card will be processed in US dollars.

Credit card number _____

Name of cardholder _____

Expiration date _____

MONTH/YEAR

Signature _____

Bank transfer information:

Bank of America

ABA No. 0260-0959-3 SWIFT Code: BOFAUS3N

ISACA Account No. 22-7157-8

(INDICATE CANDIDATE'S NAME IN TRANSFER INFORMATION)

ISACA • 1055 Paysphere Circle • Chicago, IL 60674 USA

ISACA • 3701 Algonquin Road • Suite 1010

Rolling Meadows, IL 60008 USA

Fax to: +1.847.253.1443

Mail to:

Air Courier:

Fax to:

If registering at the exam member rate, membership dues must be paid in full. If not, nonmember fees will be added to the candidate's exam registration and applicable exam study material. Full payment must be received before admission tickets are issued and candidates are permitted to sit for the exam. Pricing accurate at the time of printing, subject to change without notice. All deadlines are based upon Chicago, Illinois, USA, 5 P.M. Central Time (UTC/GMT-06:00 Chicago, Illinois, USA). If you are purchasing membership and/or study aids along with the exam, payments will be applied in the following sequence: membership, study aids and then the exam.

Refund and Deferral Policy—Refund: Candidates unable to take the exam are eligible for a refund of registration fees, less a US \$100 processing fee, if such a request is received in writing on or before 13 April 2012. All requests after that date will be denied. **Deferrals:** Candidates unable to take the exam can request a deferral of their registration fees to the next exam date. Deferral requests received on or before 24 May 2012 will be charged a \$50 processing fee. From 21 April 2012 through 24 May 2012, a processing fee of \$100 will be charged. Deferral requests will not be accepted after 24 May 2012. Requests received after 24 May 2012 and candidates who do not appear at their designated exam site by the required time will not be able to receive exam deferrals or refunds of the exam fees. To request a deferral, please go to www.isaca.org/examdeferr. The exam and deferral fees are nonrefundable. **PRICES, SHIPPING AND HANDLING AND TAX ARE SUBJECT TO CHANGE WITHOUT NOTICE. NO REFUNDS OR EXCHANGES WILL BE GIVEN FOR STUDY AIDS, ASSOCIATED TAXES, SHIPPING AND HANDLING CHARGES, OR MEMBERSHIP FEES.** All deadlines are based upon Chicago, Illinois, USA, 5 p.m. CT (Central Time).

EXAM CENTER LOCATIONS FOR 9 JUNE 2012 EXAM

Unless otherwise noted, the CISA exam will take place on 9 June 2012.

ARGENTINA 6151 Buenos Aires	CHILE 6651 Santiago	GERMANY 7325 Berlin 7326 Munich 7301 Dusseldorf 7302 Frankfurt 7327 Hamburg 7328 Heidelberg	ISRAEL 7701 Tel Aviv (10 June 2012)	MEXICO 8303 Mexico City 8304 Monterrey 8306 Guadalajara	PUERTO RICO 3201 San Juan	SWITZERLAND 9301 Zurich
AUSTRALIA 6201 Adelaide 6202 Brisbane 6203 Canberra 6204 Melbourne 6205 Perth 6206 Sydney	CHINA 6620 Beijing 6635 Guangzhou 6640 Nanjing 6650 Shanghai 6680 Shenzhen City	GHANA 7450 Accra	ITALY 7801 Milan 7802 Rome	MOROCCO 8375 Casablanca	QATAR 8751 Doha	TAIWAN 9351 Taipei
AUSTRIA 6226 Vienna	COLOMBIA 6702 Bogota 6710 Cali City 6725 Medellin	GREECE 7381 Athens	JAMAICA 7850 Kingston	NEPAL 6425 Kathmandu	ROMANIA 8775 Bucharest	TANZANIA 9375 Dar Es Salaam
BAHRAIN 6251 Manama	COSTA RICA 6801 San Jose	GUATEMALA 7385 Guatemala City	JAPAN 7901 Nagoya 7902 Osaka 7903 Tokyo 7904 Fukuoka 7905 Okinawa	NETHERLANDS 6402 Heerlen 6401 Utrecht	RUSSIA 9950 Moscow	THAILAND 9401 Bangkok
BANGALDESH 6275 Dhaka	CROATIA 6875 Zagreb	HONG KONG 7401 Kowloon	JORDAN 8001 Amman	NEW ZEALAND 8501 Auckland 8502 Wellington	SAUDI ARABIA 8801 Dhahran (14 June 2012) 8802 Riyadh 8803 Jeddah (14 June 2012)	TUNISIA 9425 Tunis
BELGIUM 6301 Antwerp 6302 Brussels	CZECH REPUBLIC 6625 Prague	HUNGARY 7351 Budapest	KAZAKHSTAN 8075 Almaty	NIGERIA 8551 Lagos 8552 Port Harcourt 8553 Abuja Center	SCOTLAND 9604 Edinburgh	TURKEY 9450 Istanbul
BERMUDA 6451 Hamilton	DENMARK 6901 Copenhagen	ICELAND 7475 Reykjavik	KENYA 8050 Nairobi	NORWAY 8601 Oslo	SINGAPORE 8901 Singapore	UGANDA 9475 Kampala
BOLIVIA 6520 La Paz	DOMINICAN REPUBLIC 6915 Santo Domingo	INDIA 7501 Chennai 7502 Mumbai 7503 New Delhi 7504 Kolkata 7505 Bangalore 7506 Hyderabad 7507 Coimbatore 7508 Pune 7509 Cochin 7510 Ahmedabad 7512 Nagpur 7513 Jaipur 7514 Aurangabad 7516 Navi Mumbai 7517 Vijayawada 7518 Solapur 7519 Kolhapur	KUWAIT 8101 Al Kuwait	OMAN 8651 Muscat	SLOVAK REPUBLIC 8975 Bratislava	UKRAINE 9480 Kiev
BOTSWANA 6475 Gaborone	DUTCH WEST INDIES 6851 Wilmssted Curacao	INDONESIA 7601 Jakarta 7602 Surabaya	LATVIA 8151 Riga	PAKISTAN 8675 Karachi 8680 Lahore 8660 Islamabad	SLOVENIA 8951 Ljubljana	UNITED ARAB EMIRATES 9501 Dubai 9502 Abu Dhabi
BRAZIL 6505 Brasilia 6501 Rio de Janeiro 6502 Sao Paulo	EGYPT 7001 Cairo	IRELAND 9605 Dublin	LEBANON 9801 Beirut	PANAMA 8701 Panama City	SOUTH AFRICA 6101 Johannesburg 6102 Capetown 6103 Durban 6104 East London	URUGUAY 9651 Montevideo
BULGARIA 6550 Sofia	ENGLAND 9601 London 9602 Manchester 9603 Birmingham	ISRAEL 7701 Tel Aviv (10 June 2012)	LITHUANIA 9825 Vilnius	PAPUA NEW GUINEA 8401 Port Moresby	SOUTH KOREA 9001 Seoul 9005 Daegu	VIETNAM 9727 Ho Chi Minh City
CAMEROON 8760 Douala	ESTONIA 7025 Tallinn	ITALY 7801 Milan 7802 Rome	LUXEMBOURG 8171 Luxembourg	PARAGUAY 8450 Asuncion	SPAIN 9101 Madrid 9102 Barcelona 9103 Valencia 9104 Logrono 9105 Leon	VENEZUELA 9701 Caracas
CANADA 6601 Calgary 6602 Edmonton 6603 Montreal 6604 Ottawa 6605 Quebec City 6606 Toronto 6607 Vancouver 6608 Victoria 6609 Winnipeg 6610 Halifax 6611 Regina	FINLAND 7101 Helsinki	JAMAICA 7850 Kingston	MACAO 8200 Macao	PERU 8710 Lima	SWEDEN 9201 Stockholm	WEST INDIES 9751 Trinidad 9752 Barbados

UNITED STATES

ALABAMA 0101 Birmingham	FLORIDA 0801 Jacksonville 0802 Miami 0803 Orlando 0804 Tampa 0805 Tallahassee	LOUISIANA 1701 Baton Rouge 1702 New Orleans	NEW YORK 2601 Albany 2602 Buffalo 2603 New York City 2604 Syracuse	RHODE ISLAND 3650 Providence
ALASKA 0150 Anchorage	GEORGIA 0901 Atlanta	MARYLAND 1801 Baltimore	NORTH CAROLINA 2701 Charlotte 2702 Raleigh 2703 Winston-Salem	SOUTH CAROLINA 3301 Columbia
ARIZONA 0201 Phoenix	HAWAII 1001 Honolulu	MASSACHUSETTS 1901 Boston	OHIO 2801 Cincinnati 2802 Cleveland 2803 Columbus 2804 Bowling Green	TENNESSEE 3401 Memphis 3402 Nashville 3403 Knoxville
ARKANSAS 0301 Little Rock 0305 Bentonville	IDAHO 1101 Boise	MICHIGAN 2001 Detroit 2002 Grand Rapids	OKLAHOMA 2901 Oklahoma City 2902 Tulsa	TEXAS 3501 Austin 3502 Dallas 3503 Houston 3504 San Antonio
CALIFORNIA 0401 Los Angeles 0402 Sacramento 0403 San Diego 0404 San Francisco 0405 San Jose 0406 Santa Ana	ILLINOIS 1201 Chicago 1202 Springfield	MINNESOTA 2101 Minneapolis	OREGON 3001 Portland	UTAH 3601 Salt Lake City
COLORADO 0501 Denver	INDIANA 1301 Indianapolis 1302 South Bend	MISSISSIPPI 2150 Jackson	PENNSYLVANIA 3101 Harrisburg 3102 Philadelphia 3103 Pittsburgh 3104 Allentown	VIRGINIA 3701 Richmond 3702 Roanoke
CONNECTICUT 0601 Hartford	IOWA 1401 Des Moines 1425 Davenport	MISSOURI 2201 St. Louis	PORTUGAL 8730 Lisbon	WASHINGTON 3801 Seattle 3802 Olympia 3803 Spokane
DISTRICT OF COLUMBIA 0701 Washington, DC	KANSAS 1501 Kansas City	NEBRASKA 2301 Omaha		WISCONSIN 3901 Milwaukee
	KENTUCKY 1601 Louisville	NEVADA 4000 Las Vegas		
		NEW JERSEY 2401 Newark 2402 Woodbridge		
		NEW MEXICO 2501 Albuquerque		

ISACA LOCAL CHAPTERS

For current chapter dues, please visit the web site www.isaca.org/chapdues or contact your local chapter at www.isaca.org/chapters.

Chapter Name	Chapter Number	Dues	Chapter Name	Chapter Number	Dues	Chapter Name	Chapter Number	Dues	Chapter Name	Chapter Number	Dues
ASIA			EUROPE/AFRICA			Atlantic Provinces			Research Triangle		
Bahrain	208	\$25	Austria	157	\$45	Ottawa Valley, ON	32	\$20	(Raleigh, NC)	59	\$25
Dhaka, Bangladesh	207	\$20	Belgium	143	\$45	Toronto, ON	21	\$25	South Carolina Midlands	54	\$30
China Hong Kong	64	\$70	Sofia, Bulgaria	189	\$40	Montreal, PQ	36	\$25	(Columbia, SC)		
Bangalore, India	138	\$20	Croatia	170	\$50	Quebec City, PQ	91	\$45	Memphis, TN	48	\$45
Cochin, India	176	\$15	Cyprus	210	\$50	Islands			Middle Tennessee	102	\$45
Coimbatore, India	155	\$20	Czech Republic	153	\$130	Bermuda	147	\$0	(Nashville)		
Hyderabad, India	164	\$20	Denmark	96	\$50	Trinidad & Tobago	106	\$25	Virginia	22	\$35
Kolkata, India	165	\$20	Estonia	162	\$25	Midwestern United States			Southwestern United States		
Chennai, India	99	\$10	Finland	115	\$15	Central Indiana	56	\$30	Central Arkansas	82	\$70
Mumbai, India	145	\$35	France (Paris)	75	\$140	(Indianapolis)			(Little Rock)		
New Delhi, India	140	\$15	Germany	104	\$80	Chicago, IL	02	\$50	Denver, CO	16	\$40
Pune, India	159	\$17	Accra, Ghana	205	\$35	Illini (Springfield, IL)	77	\$30	Baton Rouge, LA	85	\$35
Vijayawada, India	200	\$20	Athens, Greece	134	\$30	Illowa	169	\$25	Greater New Orleans, LA	61	\$25
Indonesia	123	\$45	Budapest, Hungary	125	\$65	Iowa (Des Moines)	110	\$25	Greater Kansas City, MO	87	\$0
Nagoya, Japan	118	\$60	Ireland	156	\$30	Kentuckiana (Louisville, KY)	37	\$35	Springfield, MO	214	\$20
Osaka, Japan	103	\$85	Tel-Aviv, Israel	40	\$60	Detroit, MI	08	\$40	St. Louis, MO	11	\$25
Tokyo, Japan	89	\$80	Milan, Italy	43	\$53	Western Michigan	38	\$30	New Mexico (Albuquerque)	83	\$25
Korea	107	\$40	Rome, Italy	178	\$26	Minnesota	07	\$35	Central Oklahoma (OK City)	49	\$30
Lebanon	181	\$35	Kenya	158	\$40	Omaha, NE	23	\$25	Tulsa, OK	34	\$30
Macao	190	\$10	Latvia	139	\$20	Central Ohio (Columbus)	27	\$35	Austin, TX	20	\$25
Malaysia	93	\$15	Lithuania	180	\$40	Greater Cincinnati, OH	03	\$30	Greater Houston Area, TX	09	\$40
Muscat, Oman	168	\$40	Luxembourg	198	\$85	Northeast Ohio (Cleveland)	26	\$30	North Texas (Dallas)	12	\$40
Karachi, Pakistan	148	\$25	Malta	186	\$50	Northwest Ohio	188	\$30	San Antonio/So. Texas	81	\$25
Lahore, Pakistan	196	\$30	Mauritius	211	\$70	Kettle Moraine, WI	57	\$50	Western United States		
Manila, Philippines	136	\$20	Netherlands	97	\$50	(Milwaukee)			Anchorage, AK	177	\$20
Jeddah, Saudi Arabia	163	\$35	Abuja, Nigeria	185	\$40	Northeastern United States			Phoenix, AZ	53	\$30
Riyadh, Saudi Arabia	154	\$0	Lagos, Nigeria	149	\$30	Greater Hartford, CT	28	\$30	Los Angeles, CA	01	\$25
Singapore	70	\$20	Norway	74	\$55	Central Maryland	24	\$25	Orange County, CA	79	\$35
Sri Lanka	141	\$15	Lisbon, Portugal	209	\$40	(Baltimore)			(Anaheim)		
Taiwan	142	\$50	Moscow, Russia	167	\$10	New England	18	\$30	Sacramento, CA	76	\$35
Bangkok, Thailand	109	\$10	Romania	172	\$50	Central New York	29	\$15	San Francisco, CA	15	\$45
UAE	150	\$10	Slovenia	137	\$50	(Syracuse)			San Diego, CA	19	\$40
CENTRAL/SOUTH AMERICA			Slovak Republic	160	\$85	Hudson Valley, NY	120	\$0	Silicon Valley, CA	62	\$30
Buenos Aires, Argentina	124	\$30	South Africa	130	\$49	(Albany)			(Sunnyvale)		
Mendoza, Argentina	144	\$0	Barcelona, Spain	171	\$110	New York Metropolitan	10	\$50	Hawaii (Honolulu)	71	\$40
La Paz, Bolivia	173	\$25	Madrid, Spain	183	\$85	Western New York	46	\$30	Boise, ID	42	\$40
Brasília, Brazil	202	\$10	Valencia, Spain	182	\$40	(Buffalo/Rochester)			Las Vegas, NV	187	\$35
Rio de Janeiro, Brazil	203	\$20	Sweden	88	\$50	Harrisburg, PA	45	\$25	Willamette Valley, OR	50	\$30
São Paulo, Brazil	166	\$20	Switzerland	116	\$45	Philadelphia, PA	06	\$35	(Portland)		
Santiago, Chile	135	\$40	Tanzania	174	\$50	Pittsburgh, PA	13	\$20	Utah (Salt Lake City)	04	\$35
Bogotá, Colombia	126	\$25	Istanbul, Turkey	204	\$50	Rhode Island	197	\$25	Mt. Rainier, WA (Olympia)	129	\$20
San José, Costa Rica	31	\$33	Kampala, Uganda	199	\$50	National Capital Area, DC	05	\$40	Puget Sound, WA (Seattle)	35	\$30
Quito, Ecuador	179	\$30	Kyiv, Ukraine	206	\$0	Southeastern United States			OCEANIA		
Guadalajara, México	201	\$40	London, UK	60	\$45	Birmingham, AL	65	\$30	Adelaide, Australia	68	\$20
Mérida, Yucatán, México	101	\$50	Central UK	132	\$55	Central Florida (Orlando)	67	\$35	Brisbane, Australia	44	\$16
Mexico City, México	14	\$65	Northern England, UK	111	\$45	Jacksonville, FL	58	\$30	Canberra, Australia	92	\$15
Monterrey, México	80	\$50	Scotland, UK	175	\$70	South Florida	33	\$50	Melbourne, Australia	47	\$25
Panamá	94	\$30	Winchester, UK	212	\$45	Tallahassee, FL	213	\$25	Perth, Australia	63	\$10
Asunción, Paraguay	184	\$40	NORTH AMERICA			West Florida (Tampa)	41	\$35	Sydney, Australia	17	\$35
Lima, Perú	146	\$15	Canada			Atlanta, GA	39	\$50	Auckland, New Zealand	84	\$40
Puerto Rico	86	\$40	Calgary, AB	121	\$25	Charlotte, NC	51	\$35	Wellington, New Zealand	73	\$25
Montevideo, Uruguay	133	*	Edmonton, AB	131	\$25				Papua New Guinea	152	\$30
Venezuela	113	\$20	Vancouver, BC	25	\$25						
			Victoria, BC	100	\$0						
			Winnipeg, MB	72	\$20						

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CISA Exam 2012—Important Date Information

Exam Date—9 June 2012

Early registration deadline: 8 February 2012

Final registration deadline: 4 April 2012

Exam registration changes: Between 14 April and 20 April, a US \$50 fee, with no changes accepted after 21 April 2012

Refunds: By 13 April 2012, including a US \$100 processing fee, with no refunds after that date.

Deferrals: Requests received on or before 20 April 2012, charged a US \$50 processing fee. Requests received from 21 April through 24 May 2012, charged a US \$100 processing fee. After 24 May 2012, no deferrals will be permitted.

All deadlines are based upon Chicago, Illinois, USA
5 P.M. Central Time (UTC/GMT-06:00 Chicago, Illinois, USA)



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